

Carefree

HOLIDAYS

2024



Call
Carefree today
to book a
fantastic 2024
holiday!

BOOKING HOTLINE **01493 732 176**

OPEN 9am to 6pm, 7 days a week

www.carefree-holidays.co.uk



2024

Welcome...

Hello and welcome to the new 2024 Carefree Holidays brochure.

Our 2024 brochure will offer you comfortable and affordable holiday breaks, ranging from chalets, bungalows and caravans. We are pleased to offer an additional two premier caravans this year along with our existing accommodation. You can read more information about the NEW premier caravans on page 3.

Once you have chosen your required accommodation you can call us on **01493 732176** to make your booking with our friendly team, or alternatively you can book on our website at www.carefree-holidays.co.uk and select your preferences from the drop down list, payments can be made on our secure server.

Our intention is to offer the very best affordable holiday, the beds will be made and a welcome pack including tea, coffee, milk and sugar will be left for your arrival.

We will provide you with exceptional care from the moment you arrive until your departure.

We look forward to seeing you.

Kindest regards,

Paul Witheridge

Customer Care & Service

At Carefree Holidays we care that your holiday runs smoothly and without any problems, should you have any problems please contact us at our reception on Belle Aire or contact us on **01493 732176**. This will bring prompt assistance to you

Please don't wait until you are home, as we will not be able to help you if you have not given us the opportunity to assist you whilst you were staying with us.

Book online: www.carefree-holidays.co.uk

NEW
for **2024**

Belle Aire Caravan Park

2 & 3 Bedroom Caravans, Beach Road, Hemsby



These individual units provide privacy, peace and quiet. Our caravans offer free gas and electricity is by card meter. Central heating is available at an additional cost on request.

Belle AIRE
Holiday Park Hemsby

The Club Belle offers entertainment during peak periods.

Belle AIRE
Holiday Park Hemsby

Sleeps
4

E
Terms



We are pleased to offer this quality 2 bedroom 38 x 12ft caravan which has a small gated veranda, bedroom one has a double bed and ensuite with a toilet

and hand basin, and bedroom two has 2 single beds.

On full-week bookings, free bed linen is provided and your beds will be made for your arrival along with a welcome pack of tea and coffee. Parking is nearby to the caravan.



Sleeps
4

F
Terms

FREE
WiFi



We are delighted to offer this large 38 x 12ft 2 bedroom caravan which has a double bed in bedroom one and two single beds in bedroom two. The caravan has access by a

disabled ramp and has the added benefit of a wet room.

On full-week bookings free bed linen is provided and your beds will be made for your arrival along with a welcome pack of tea and coffee. Parking is next to the caravan.



Sleeps
6

G
Terms

FREE
WiFi



We are pleased to be able to offer you this large 38 x 12ft 3 bedroom caravan, which has a veranda and sleeps up to 6 people. It has a double bedroom with an en-suite toilet

and handbasin and two single beds in the second and third bedroom.

On full-week bookings free bed linen is provided and your beds will be made for your arrival along with a welcome pack of tea and coffee. Parking is next to the caravan.



Booking Hotline Telephone: 01493 732 176

Belle Aire

Holiday Park

Great for family holidays!



Sleeps
4-5

A
Terms

B
Terms

Sleeps
6-7

D
Terms

E
Terms

Wi-Fi

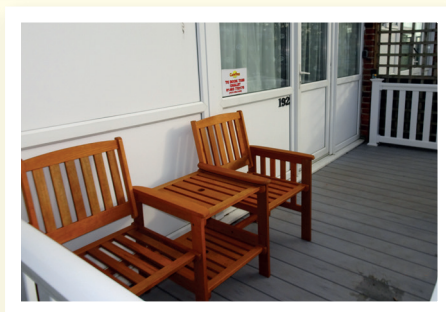
Short breaks available in 2 Bedroom Chalets only.

Our Belle Aire family park is situated on the busy Beach Road in Hemsby just a few minutes walk away from the beautiful sandy beach.

The park has a lively, family-friendly club, offering nightly entertainment during peak times. They will make sure you are made welcome from the moment you walk through the doors and throughout your stay with nightly bingo (numbers permitting), club singers, discos and of course, the odd Karaoke night too.

We offer 2 and 3 bedroom chalets which have gated verandas with bistro sets for your comfort and privacy. These are ideal should you want to sit outside your chalet with children or your pet. These will be under our B Terms for a 2 bedroom chalet and E Terms for a 3 bedroom chalet. The prices set are well worth the little extra for added luxury.

2-3 Bedroom Chalets. Beach Road, Hemsby.
Pets welcome (see page 12 for charges).



Children's Play Area



Nearby Beaches

Book online: www.carefree-holidays.co.uk

Customer Portal

Quick and easy payments online - see page 12.

- **WiFi available!**
See page 12 for more details.
 - **Early Check-in available**
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!
- 



Two bed chalets



The club offers free entry to all – so no extra surprise expenses once you arrive! There is also a children’s play area with climbing frames, sandpit and swings. Pets are welcome on our park, a charge of £25 per pet per full weeks break or £15 per Short Break applies.

There are three types of accommodation on the Belle Aire; 2 and 3 bedroom chalets and lovely caravans. But be reassured whatever you choose you are certain to be very comfortable, our holiday homes are all double glazed with fully fitted kitchens, open plan lounges with comfortable sofas, bathroom with shower cubicle, washbasin and toilet.

Our 2 bedroom chalets offer various sleeping arrangements but the majority sleep 4 only in one double bed and 2 singles. If you have more than 4 persons in your party, extra person charges apply

at £25 for full week bookings and £15 per person for a Short Break, ask at the time of booking.

3 bedroom chalets offer sleeping for up to 6 or 7 people. Again, extra person charges apply at £25 per person for a full week and £15

per person for a Short Break. These charges apply after 6 persons. Please note, there are limited numbers of larger accommodation, so book early to avoid disappointment.



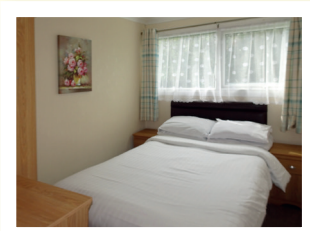
All of our accommodations are fully equipped with full-size cookers, fridges, microwaves - everything you need to self-cater. We are pleased to confirm that our accommodation meets the criteria set down by the East of England Tourist Board.



Every one of our holiday homes has either Satellite TV or Freeview TV offering a wide choice of channels. Electricity is by card meter, cards available from Club Belle daily. Please note bed linen is free on full week bookings, however on

short breaks, a small bedding service charge will apply (see page 11). Your beds are made ready for your arrival along with a Welcome Pack of tea and coffee.

Along Beach Road, you will find many attractions, amusements, places to eat along with Hemsby’s Bakery, fun-fair, crazy golf, trampoline and indoor ball park for children.



* Interiors of chalets may vary from images shown.

For some of the best entertainment around, don't miss a visit to Club Belle, free entry for all!

The Club Belle offers a variety of entertainment during peak times that includes disco, karaoke, club singers, and cash bingo.



Booking Hotline Telephone: 01493 732 176

FREE
WiFi

11 Beechwood Bungalow



Pets Welcome

Sleeps
4

F
Terms

2 Bedroom Bungalow in the centre of Hemsby. Pets welcome (see page 12 for charges).



11 Beechwood Road is situated on a quiet cul-de-sac in the village of Hemsby, within walking distance of the local Co-op supermarket, doctors, dentist, pharmacy, hairdressers and Beach Road.

This fully detached bungalow with its own driveway has an enclosed back garden with table and chairs where you can sit and relax overlooking extensive farmland views.

The modern lounge has a 40" flat-screen TV and DVD player.

The fully fitted kitchen/dining area has a built-in double oven/microwave and ceramic hob, fridge/freezer, washing machine and dishwasher. The bathroom has a shower cubicle, hand basin and toilet. The double bedroom has a double bed, built-in wardrobe and bedside tables. The second bedroom has two single beds, double wardrobe and bedside tables.

For early/late breaks central heating is available on request for an extra cost. Electricity is supplied by coin meter.



Guests staying at the Beechwood bungalow benefit from FREE entry into Club Belle, on the Belle-Aire Holiday Park

Book online: www.carefree-holidays.co.uk

Customer Portal
Quick and easy payments online - see page 12.

- **WiFi available!**
See page 12 for more details.
- **Early Check-in available**
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Sleeps 2

A Terms

The Laurels Bungalows

1, 2 & 3 Bedroom Bungalows. St Thomas Road, Hemsby. Pets welcome (see page 12 for charges).

Sleeps 4

C Terms



Sleeps 6

E Terms

FREE WiFi

While our Laurels bungalows are situated close by to the busy Beach Road and only minutes away from the golden sandy beach, their location affords peace and tranquillity too – whatever your preference they certainly fit the bill. Fully equipped and with comfort in mind you won't be disappointed.

There are three different size bungalows to choose from, 1, 2 or 3 bedrooms. All have bathrooms with shower cubicles, fully fitted kitchens and comfortable living rooms offering a home from home experience. (Extra person charges apply at £25 per person). Please ask at the time of booking.

Bedding bales are available at the Laurels Bungalows costing £10 for A terms, £20 for C terms and £25 for E terms, please note these charges are mandatory. Your bungalow will be carefully prepared, and your beds will be made up ready for your arrival. A Welcome Pack of tea and coffee will be provided.



Your pets are welcome at a cost of £25 per pet, please note pets must be kept on a leash at all times and any pet fouling must be picked up.

Parking is adjacent to the bungalows with designated parking places and security lighting for peace of mind. Electricity is supplied by coin meter.



Guests staying at the Laurels bungalows benefit from FREE entry into Club Belle, on the Belle-Aire Holiday Park

Booking Hotline Telephone: 01493 732 176

Customer Portal

Quick and easy payments online - see page 12.

Early Check-in option available
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Pets Welcome

Sleeps
4-5

A
Terms

Seadell Holiday Park

Detached Holiday Chalets adjoining Beach Road, Hemsby. Pets welcome (see page 12 for charges).



These very popular detached chalets are located on a very well kept park. The grounds feature mature trees, winding roads and large grassed areas all around to make it very unique. There is not a club on site but the Belle Aire Park, which is just a few minutes walk away, offers free entry into their club which offers nightly entertainment during peak times. Alternatively, head to the main Beach Road in Hemsby where you will find an abundance of amusements, including pubs, clubs and places to eat.

These 2 bedroom chalets sleep between 4 and 5 people in 1 double bed and 2 singles with a Z bed in the lounge. The kitchen is fully equipped with full size cooker, fridge and microwave. And the bathrooms have a shower cubicle, hand basin and WC.

You may park your vehicle outside the chalet on the grassed area. Electricity is by £1 coin meter, and all beds are ready for your arrival along with a Welcome Pack of tea and coffee.



Book online: www.carefree-holidays.co.uk

@ LETS KEEP IN TOUCH!
 Make sure we have your email address, so we can send your receipts and holiday details.

Places of Interest

The coastline along the east of England offers miles and miles of golden sandy beaches, inland just a few miles the tranquil waters of the **Norfolk Broads** offer lazy days spent down by the water – hire a day launch or take a trip on one of the broads tours on boats like the Southern Comfort. Close by to Hemsby is the **Thrigby Hall Wildlife Gardens**. Spend a day walking in these beautiful grounds, visit the reptile house and enjoy the lake where many species of birds can be found.



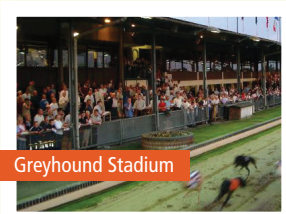
Gt Yarmouth Seafront



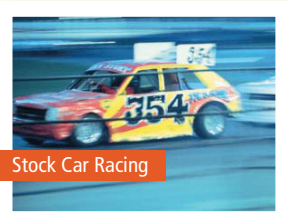
SeaLife Centre



Thrigby Hall



Greyhound Stadium



Stock Car Racing



Hippodrome



Illuminations



GREAT YARMOUTH RACECOURSE FIXTURES 2024

APRIL		AUGUST	
13 Sat	(A) Grand National Day	07 Wed	(E) Summer Racing
23 Tue	(A) Spring Racing	08 Thu	(A) Summer Racing
30 Tue	(A) Spring Racing	19 Mon	(E) Summer Racing
MAY		25 Sun	(A) Bank Holiday Weekend Family Fun Day
04 Sat	(E) Spring Racing	SEPTEMBER	
22 Wed	(A) Spring Racing	17 Tue	(A) Eastern Festival
27 Mon	(A) Spring Racing	18 Wed	(A) Eastern Festival - John Musker Fillies Stakes
JUNE		19 Thu	(A) Eastern Festival - Ladies Day
12 Wed	(A) Summer Racing	OCTOBER	
13 Thu	(A) Summer Racing	07 Mon	(A) Autumn Racing
28 Fri	(A) Free Residents Day	15 Tue	(A) Autumn Racing
JULY		22 Tue	(A) Autumn Racing Finale
04 Thu	(A) Summer Racing		
10 Wed	(A) Summer Racing		
17 Wed	(E) Ladies Night (ft. Celebrity DJ)		
25 Thu	(E) Summer Racing		
30 Thu	(A) Summer Racing		

greatyarmouth-racecourse.co.uk | 01493 842527
 Please visit www.greatyarmouth-racecourse.co.uk for full details. (A) = Afternoon Racing, (E) = Evening Racing.

Great Yarmouth's Golden Mile, the jewel of the East Coast, plenty for all the family from amusements to places to eat, try a landau ride from one end of the seafront to the other, take a ride on the open decked buses or visit the **SeaLife Centre**, a firm family favourite. Visit Great Yarmouth at night to see the illuminations, or sit and watch the world go by! Enjoy a night out at **Britannia Pier** as one of the fantastic live shows, or visit the **Pleasure Beach** with over 70 rides, sideshows and attractions.

The historic city of Norwich is just 20 miles away, where you can visit the **Castle** or spend hours in the superb **Castle Quarter** or **Chantry Place** shopping centres.

Hemsby itself is a pretty Norfolk village, with almost every type of entertainment. From amusement arcades to crazy golf or the children's funfair, or if you feel energetic, try the trampoline and the ball park. If you're feeling hungry, there are many food outlets to satisfy your appetite. And the beautiful beach is complemented with wonderful walks in the valley, an ideal place for you to exercise your pet.

If you fancy a flutter, check out the race dates for **Great Yarmouth Races** on their website greatyarmouth-racecourse.co.uk/whats-on.

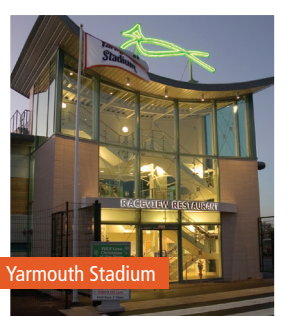
Or try a night out at the **Greyhound Stadium** at Great Yarmouth, which hosts banger and stock car racing during the summer season.



Fun at the Go Karts!



Dinosaur World



Yarmouth Stadium



Yarmouth Stadium: Restaurant Upper Tier

Booking Hotline Telephone: 01493 732 176

Pictures courtesy of Visit Norfolk www.visitnorfolk.co.uk and Gt Yarmouth Borough Council www.greatyarmouth.co.uk

Weekly Prices 2024

Bungalow, Chalet & Caravan				A	B	C	D	E	F	G	
				Terms	Terms	Terms	Terms	Terms	Terms	Terms	
Mar	02	-	Mar 23	Per week	£200	£230	£250	£265	£280	£310	£360
Mar	23	-	Mar 29	Sat-Fri (6 Days)	£225	£265	£295	£310	£335	£365	£415
Mar	29	-	Apr 01	(Fri-Mon)	£240	£280	£305	£320	£350	£370	£390
Mar	29	-	Apr 06	Easter 8 days Good Friday	£330	£370	£385	£420	£450	£480	£530
May	04	-	May 06	Early bank holiday w/e Fri-Mon	£175	£185	£210	£265	£290	N/A	N/A
Apr	06	-	Apr 27	Per week	£215	£240	£260	£290	£320	£350	£400
Apr	27	-	May 25	Per week	£225	£265	£285	£305	£340	£390	£440
May	25	-	Jun 01	Spring B/Holiday	£460	£505	£515	£560	£600	£620	£670
Jun	01	-	Jun 08		£295	£335	£360	£385	£390	£405	£455
Jun	08	-	Jun 15		£310	£350	£380	£390	£410	£425	£475
Jun	15	-	Jun 22		£330	£370	£395	£415	£445	£470	£520
Jun	22	-	Jun 29		£340	£380	£430	£480	£510	£535	£585
Jun	29	-	Jul 06		£370	£410	£460	£490	£545	£580	£630
Jul	06	-	Jul 13		£410	£450	£485	£535	£560	£600	£650
Jul	13	-	Jul 20		£490	£535	£570	£625	£660	£725	£775
Jul	20	-	Jul 27		£535	£580	£650	£750	£785	£805	£855
Jul	27	-	Aug 03		£615	£660	£725	£785	£825	£805	£855
Aug	03	-	Aug 10		£615	£660	£725	£785	£825	£805	£855
Aug	10	-	Aug 17		£615	£660	£725	£785	£825	£805	£855
Aug	17	-	Aug 24		£615	£660	£725	£785	£825	£805	£855
Aug	24	-	Aug 31		£615	£660	£725	£785	£825	£805	£855
Aug	31	-	Sep 07		£350	£390	£405	£425	£585	£650	£700
Sep	07	-	Sep 14		£305	£350	£375	£400	£485	£550	£600
Sep	14	-	Sep 21		£265	£305	£330	£350	£385	£450	£500
Sep	21	-	Oct 19	Per week	£200	£220	£270	£285	£310	£360	£410
Oct	19	-	Oct 26	Half Term	£290	£310	£340	£380	£395	£420	£470
Oct	26	-	Nov 02	Half Term	£305	£325	£360	£395	£415	£450	£500

VAT is included in our prices where applicable.

A Terms	2 Bed Chalets Belle Aire, Seadell and 1 Bed Bungalow Laurels
B Terms	2 Bed Belle Aire Chalet with Gated Verandas
C Terms	2 Bed Laurels
D Terms	3 Bed Chalets Belle Aire
E Terms	3 Bed Laurels, 3 Bed Chalets Belle Aire with Gated Verandas and 2 Bed Caravan Belle Aire (45)
F Terms	2 Bed Caravan Belle Aire (46) and 11 Beechwood Road
G Terms	3 Bed Caravan Belle Aire (51)

The above prices are for 2 and 3 bedroom chalets and the 1, 2 and 3 bedroom bungalows and caravans featured in our brochure. Each accommodation is marked with a letter (A Terms up to G Terms) so that you can easily identify

the price of your accommodation from the above list. The price is for up to 4 people in a 2 bedroom accommodation, and up to 6 in a 3 bedroom accommodation. THIS INCLUDES ALL CHILDREN AND INFANTS. An extra charge of £25 per person per week applies in 2 bedroom chalets, bungalows, caravans and all types of 3 bedroom accommodation. This is for ALL members of the party, including children and infants. (The only exception to this rule is when a cot is hired for a baby).

PLEASE NOTE: Many of the 2 bedroom chalets now only sleep 4 people as per the price list. There will be chalets available that sleep 6 using a bed settee as before. However, this type of chalet must be reserved at the time of booking, and the extra person charge paid. If you are bringing more than 4 people, WE CANNOT change your accommodation to sleep 6 on the day of arrival. Also, please note that only the persons named on your booking form are entitled to stay in the accommodation. Pets are £25 per pet per week.

You may pay your initial deposit or the full balance of your holiday now, or the outstanding balance 6 weeks before the commencement of your holiday by all major credit and debit cards. Over Easter, May, June and September, any extra nights (if available), are charged at **£60 per night**.

Christmas bookings are subject to availability. Please call **01493 732176** for prices and availability.

PLEASE NOTE: Full weeks bookings on Belle-Aire are also now available Monday - Monday and Friday - Friday. Please call us for prices and to book.

Book online: www.carefree-holidays.co.uk

Short Break Prices 2024 Available in 2 Bedroom Chalets at Belle Aire

MONEY SAVING BREAKAWAYS Super low cost Short Breaks at prices you can afford

A = No veranda. B = With gated veranda.

						A	B
Mon	Mar	04	-	Fri	Mar	08	£130 £150
Mon	Mar	11	-	Fri	Mar	15	£130 £150
Mon	Mar	18	-	Fri	Mar	22	£130 £150
Mon	Mar	25	-	Fri	Mar	29	£135 £155
Mon	Apr	01	-	Fri	Apr	05	£135 £155
Mon	Apr	08	-	Fri	Apr	12	£140 £160
Mon	Apr	15	-	Fri	Apr	19	£140 £160
Mon	Apr	22	-	Fri	Apr	26	£140 £160
Mon	Apr	29	-	Fri	May	03	£140 £160
Mon	May	06	-	Fri	May	10	£140 £160
Mon	May	13	-	Fri	May	17	£140 £160
Mon	May	20	-	Fri	May	24	£160 £180
Mon	May	27	-	Fri	May	31	£275 £295
Mon	Jun	03	-	Fri	Jun	07	£185 £205
Mon	Jun	10	-	Fri	Jun	14	£190 £210
Mon	Jun	17	-	Fri	Jun	21	£200 £220
Mon	Jun	24	-	Fri	Jun	28	£205 £225
Mon	Jul	01	-	Fri	Jul	05	£220 £240
Mon	Jul	08	-	Fri	Jul	12	£255 £275
Mon	Jul	15	-	Fri	Jul	19	£310 £330
Mon	Jul	22	-	Fri	Jul	26	£385 £405
Mon	Jul	29	-	Fri	Aug	02	£385 £405
Mon	Aug	05	-	Fri	Aug	09	£385 £405
Mon	Aug	12	-	Fri	Aug	16	£385 £405
Mon	Aug	19	-	Fri	Aug	23	£385 £405
Mon	Aug	26	-	Fri	Aug	30	£385 £405
Mon	Sep	02	-	Fri	Sep	06	£205 £225
Mon	Sep	09	-	Fri	Sep	13	£180 £200
Mon	Sep	16	-	Fri	Sep	20	£165 £185
Mon	Sep	23	-	Fri	Sep	27	£135 £155
Mon	Sep	30	-	Fri	Oct	04	£135 £135
Mon	Oct	07	-	Fri	Oct	11	£135 £135
Mon	Oct	14	-	Fri	Oct	18	£135 £135
Mon	Oct	21	-	Fri	Oct	25	£190 £190
Mon	Oct	28	-	Fri	Nov	01	£190 £190

A = No veranda. B = With gated veranda.

						A	B
Fri	Mar	08	-	Mon	Mar	11	£120 £130
Fri	Mar	15	-	Mon	Mar	18	£120 £130
Fri	Mar	22	-	Mon	Mar	25	£120 £130
Fri	Mar	29	-	Mon	Apr	01	£220 £230
Fri	Apr	05	-	Mon	Apr	08	£120 £130
Fri	Apr	12	-	Mon	Apr	15	£130 £140
Fri	Apr	19	-	Mon	Apr	22	£130 £140
Fri	Apr	26	-	Mon	Apr	29	£150 £160
Fri	May	03	-	Mon	May	06	£130 £140
Fri	May	10	-	Mon	May	13	£130 £140
Fri	May	17	-	Mon	May	20	£140 £150
Fri	May	24	-	Mon	May	27	£225 £235
Fri	May	31	-	Mon	Jun	03	£150 £160
Fri	Jun	07	-	Mon	Jun	10	£155 £165
Fri	Jun	14	-	Mon	Jun	17	£165 £175
Fri	Jun	21	-	Mon	Jun	24	£170 £180
Fri	Jun	28	-	Mon	Jul	01	£180 £190
Fri	Jul	05	-	Mon	Jul	08	£195 £205
Fri	Jul	12	-	Mon	Jul	15	£215 £225
Fri	Jul	19	-	Mon	Jul	22	£235 £245
Fri	Jul	26	-	Mon	Jul	29	£235 £245
Fri	Aug	02	-	Mon	Aug	05	£235 £245
Fri	Aug	09	-	Mon	Aug	12	£235 £245
Fri	Aug	16	-	Mon	Aug	19	£235 £245
Fri	Aug	23	-	Mon	Aug	26	£235 £245
Fri	Aug	30	-	Mon	Sep	02	£180 £190
Fri	Sep	06	-	Mon	Sep	09	£155 £165
Fri	Sep	13	-	Mon	Sep	16	£145 £155
Fri	Sep	20	-	Mon	Sep	23	£125 £135
Fri	Sep	27	-	Mon	Sep	30	£125 £135
Fri	Oct	04	-	Mon	Oct	07	£125 £125
Fri	Oct	11	-	Mon	Oct	14	£140 £140
Fri	Oct	18	-	Mon	Oct	21	£155 £155
Fri	Oct	25	-	Mon	Oct	28	£155 £155

Dogs Mon - Fri £15 per pet, Fri - Mon £15 per pet. VAT is included in our prices where applicable.

Dear Guest

Please note ALL Short Break holidays are subject to a £20 bedding service charge and a £8 mandatory cancellation plan payment in addition to the accommodation price. Your beds will be made ready for your arrival along with your tea/coffee welcome pack.

We are sure you will agree these Short Break holidays still offer exceptional value.

We look forward to seeing you soon!

Paul Witheridge

Booking Hotline Telephone: 01493 732 176

BOOKING YOUR HOLIDAY IS AS EASY AS 1,2,3

1. Call **01493 732 176** and your call will be answered personally by one of our experienced and friendly staff. Choose your location and dates. Let us know any special requirements and hired goods.

2. Once we have your details and your requirements, a small deposit is payable to confirm your booking, £80 per week or £65 per Short Break - we accept all major debit/credit cards or you can pop your cheque/postal order in the post to us.

3. Once your deposit is paid we will confirm your booking, you will be given a unique booking reference number and your holiday details will be either emailed or posted. **The balance of your holiday should be paid 6 weeks prior to your arrival date.**

On receiving your balance receipt - please complete the booking form (found on the reverse of the receipt) with the details of your party members and sign the booking form at the bottom to agree our terms and conditions of hire. **Remember to bring this form with you as it will be required at the time of checking-in.**

OUR BOOKING OFFICE IS OPEN BETWEEN 9am - 6pm DAILY
Call **01493 732 176** or book online at www.carefree-holidays.co.uk

Customer Advisors



Janice



Tania

Customer Portal

We have a customer portal on our website, where you will be able to log in with your own password, check your holiday balance and make additional secure payments online. For each payment you will be sent a confirmation email.

Follow this easy guide:

1. Click the yellow tab 'customer portal'.
2. Enter your email address.
3. If we have not issued you with a password, click on 'forgot password'.
4. On next screen you will be asked again for your email address.
5. Enter this and then click on 'send'. You will then be sent an email link to reset your password.
6. Click on this link, you will then be prompted to type in your chosen password.
7. Click on reset and you will be ready to make your payments on our secure server.



Pets are welcome at £25 per pet per week
Short Breaks: Friday-Monday at **£15**, Monday-Friday at **£15 per pet.**



Holiday Hire Prices

Items	per week
Towel Bale	£7
Cot with mattress	£10
Highchair	£8
Stairgate	£5
Cot & Highchair	£15



In most of our accommodations we can now offer a full streaming WiFi service. There is a small charge should you wish to take up this option, giving you the choice of a **daily** or **weekly** rate. Once you have chosen to opt for WiFi, you can use up to four devices at any one time. Please enquire at time of booking.

We offer a full range of services to our chalet owners as follows:

- Maintenance and refurbishing services including all electrical and plumbing work.
- Reception and key handling services.
- Full letting service available.
- Accommodation cleaning.
- Linen service.
- Emergency call out service.
- Holiday hire (cots, highchairs, etc).
- TV hire.
- Portable Appliance Testing (PAT).
- If you decide to sell your property, we can act as estate agent.



Booking Hotline Telephone: 01493 732 176

Peace of Mind Protection

Your Holiday Cancellation Protection

Unlike traditional holiday insurance, our cancellation plan provides you with peace of mind from the moment you make your holiday booking. For one small charge of **£8** per Short Break and **£12** per full weeks booking, the balance of the holiday is protected (excludes your non-returnable deposit and cancellation plan premium).

The deposit for a Short Break is **£65** (includes cancellation plan premium) and **£80** per full weeks booking (includes cancellation plan premium).

Our unique protection covers you and the owners of our holiday homes with the right cover. Our owners who reserve accommodation on your behalf also need the reassurance that they will be paid for their accommodation should the necessity arise to cancel a booking at the last minute. The person who initially makes the booking is responsible for the full hire cost, even if you decide you are unable to take the holiday as planned.

Our cancellation protection is now mandatory. Please note this is not Travel Insurance* this is Carefree Holidays own Cancellation Agreement with you – see notes regarding travel insurance at the bottom of page.

Should you need to cancel for one of the following reasons: Illness, injury, death or maternity of a member of your party, please call our main offices at your earliest possible convenience followed by a written explanation of your reasons for cancelling. It is imperative to telephone as early as possible. For claims relating to medical issues, we request supporting medical certificates. For bereavements, we request a copy of the death certificate.

If you cancel your holiday after the balance of hire is due or has been paid, and the required supporting evidence provided, we will refund your balance of hire (or relieve you of the responsibility of the payment of the balance if it is still outstanding).

Please note: The cancellation protection expires at 11:59pm the night before your holiday start date.

Exclusions:

- Your initial deposit (this is deemed a booking fee)
- Disinclination to travel
- Claims as a result of any accident or illness of your family pets
- Changes in your financial circumstances or unemployment
- Curtailment of holiday
- Illness without proof
- Covid

*Carefree Holidays do not offer Travel Insurance, please check that your party and valuables are adequately covered with your Insurance Broker (your home insurance may cover you, please check before commencing your holiday).

Terms & Conditions 2024 Season

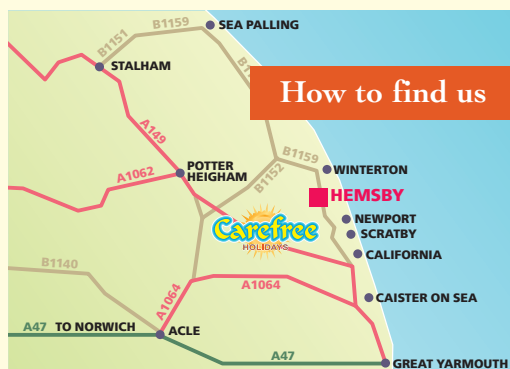
- 1 Terms.** All terms are per week, per chalet as equipped and described. The time for you to take over is 4pm (subject to unavoidable delays). If you arrive before 4pm, we cannot guarantee your accommodation is up to the required standard (the time between 10am & 4pm is needed to check all accommodation and action any repairs etc.). If you do take over the accommodation before the final check is done at 4pm, we cannot be held responsible for the condition of the chalet.
- 2** At most locations, the check-in time is 4pm unless stated differently on your final receipt (subject to unavoidable delays). You must leave the accommodation by 10am, and you are expected to leave everything clean and tidy as you found it.
- 3 Wheelchair/Disabled Persons.** Please discuss with us before booking your holiday if you have mobility difficulties to ensure we have accommodation that meets your requirements.
- 4** We always try our best to ensure you will have a peaceful holiday, however, Carefree Holidays will not allow anti-social behaviour to compromise the enjoyment of other holidaymakers in adjoining or nearby holiday homes. Loud music, barking dogs left unattended or unacceptable noise levels, especially late at night, will not be tolerated. If this behaviour persists, you may be asked to leave the park by the management team.
- 5 Smoking.** All our accommodation are non-smoking units. We politely ask that you do so outside the accommodation. It is strictly forbidden to smoke inside any of our accommodation.
- 6 Travelling** to your holiday destination is the responsibility of the hirer. Carefree Holidays are not responsible for any problems you may have with travel arrangements, i.e. weather conditions, fuel problems, vehicle breakdown etc. Monies paid cannot be refunded or transferred to another date or holiday.
- 7** You will be held responsible to make good or pay for any damage to or removal from the accommodation, fittings, utensils, soiled mattresses and bedding.
- 8 Booking Deposit.** The deposit is £80 per week including £12 Cancellation fee as your initial payment or £65 inclusive of Cancellation Plan Payment of £8 per Short Break.
- 9 Balance of Hire Money.** The balance is payable at least six weeks before your holiday begins. A receipt will be sent to acknowledge your deposit which will show the remaining balance required six weeks before your holiday. No further invoice will be sent. The balance of your holiday will be protected for £12 per week or £8 per Short Break under the Cancellation Plan, this is to be paid when the booking is made.
- 10 Barbecues,** including disposables, are strictly forbidden on all of the parks.
- 11** All MALE or all FEMALE party bookings are at the management's discretion.
- 12** Should the accommodation no longer be available when the deposit and booking form is received, the deposit will be refunded in full. Where possible, an alternative choice of accommodation will be offered.
- 13 Availability.** The booking is made on the understanding that the property will be placed at your disposal on the date stated. Should this not be possible through circumstances not under the control of the owner (e.g. fire, theft or damage) we cannot guarantee to provide an alternative property. In this case, all monies paid shall be returned in full, but the hirer shall have no further claim against 'Carefree Holidays'. Carefree Holidays endeavour to ensure the availability of amenities in its brochure, but shall not be liable in respect of their non-availability.
- 14 Carefree Holidays** shall not be liable for the death of, or injury to any person on holiday in, or visiting a Carefree Holidays accommodation. Nor for any loss of, or damage to, the property of any such person, however any such death, injury, loss or damage may be caused.
- 15 Plans and diagrams** shown in the brochure are not drawn to scale and are intended only as a guide to help you.
- 16 All Persons** in your party (including all children and infants) must be entered on the booking form along with details of any pets you wish to bring. Carefree Holidays reserve the right to refuse persons or pets not entered on the booking form.
- 17 Dogs.** Japanese Akita, all Mastiff breeds, Rottweilers, Pitbull Terriers, Japanese Tosas, XL Bully, Wolfhound hybrids or any cross-bred dogs from these breeds are not allowed in any of our accommodation. We do not permit any dog to be left unattended in any accommodation.
- 18 Car Parking** at all accommodation advertised in this brochure is at the owners' risk.
- 19 Transferring** bookings will incur a charge of £15 per week to cover the cost of administration.
- 20** In the event of a national lockdown, a refund will be offered to you less a £15 administration fee.
- 21** In the case of multiple accommodation bookings, cancellation with any refund, will only apply to one accommodation.

E & OE at the time of going to print, all offers etc, are correct. Dec 2023.



Carefree

HOLIDAYS



Booking Office:
Carefree Holidays,
 Chapel Briars, Yarmouth Road, Hemsby,
 Great Yarmouth, Norfolk NR29 4NJ.

Booking Hotline:
 01493 732 176

Visit our website:
www.carefree-holidays.co.uk