

# Carefree

HOLIDAYS

# 2023



Call  
Carefree today  
to book a  
fantastic 2023  
holiday!



BOOKING HOTLINE **01493 732 176**

OPEN 9am to 6pm, 7 days a week

[www.carefree-holidays.co.uk](http://www.carefree-holidays.co.uk)



# 2023

## Welcome...

### **Hello and welcome to the new 2023 Carefree Holidays brochure.**

Firstly, I would like to introduce myself. My name is Paul and I am the new Manager of Carefree Holidays, responsible for the daily operation and running of the business. Carefree Holidays has always been a family business, my father who has run Carefree Holidays for many years has now retired. I have worked alongside him for over 20 years, so am confident with every aspect of the business and want to assure you that you will experience a first class service from myself and the staff.

Our 2023 brochure will offer you comfortable and affordable holiday breaks, ranging from chalets, bungalows and caravans. Once you have chosen your required accommodation you can call us on **01493 732176** to make your booking

with our friendly team, or alternatively you can book on our website at **[www.carefree-holidays.co.uk](http://www.carefree-holidays.co.uk)** and select your preferences from the accommodation drop down list, payments can be made on our secure server.

Our intention is to offer the very best affordable holiday accommodation, the beds will be made and a welcome pack including tea, coffee, milk and sugar will be left for your arrival.

We will provide you with exceptional care from the moment you arrive until your departure.

We look forward to seeing you.

Kindest regards,

*Paul Witheridge*

## Customer Care & Service

At Carefree Holidays, we care that your holiday runs smoothly and without any problems during your stay, should you have any problems please contact us at our reception on Belle Aire or contact us on **01493 732176**, this will bring prompt assistance to you.

Please don't wait until you get home as we will not be able to help you if you have not given us the opportunity to assist you whilst you were staying with us.

**Book online:** [www.carefree-holidays.co.uk](http://www.carefree-holidays.co.uk)



# Customer Portal

Quick and easy payments online - see page 12.

**Early Check-in option available**  
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Pets Welcome

Sleeps  
**4-5**

**A**  
Terms

## Seadell Holiday Park

Detached holiday chalets adjoining Beach Road, Hemsby. Pets welcome (see page 12 for charges).



These very popular detached chalets are located on a very well kept park. The grounds feature mature trees, winding roads and large grassed areas all around to make it very unique. There is not a club on site but the Belle Aire Park, which is just a few minutes walk away, offers free entry into their club which offers nightly entertainment during the peak holiday season. Alternatively, head to the main Beach Road in Hemsby where you will find an abundance of amusements, including pubs, clubs and places to eat.

These 2 bedroom chalets sleep between 4 and 5 people in 1 double bed and 2 singles with a Z bed in the lounge. The kitchen is fully equipped with full size cooker, fridge and microwave. And the bathrooms have a shower cubicle, hand basin and WC.

You may park your vehicle outside the chalet on the grassed area. Electricity is by £1 coin meter, and all beds are ready for your arrival along with a Welcome Pack of tea and coffee.



**Booking Hotline Telephone: 01493 732 176**

# Belle Aire

## Holiday Park

### Great for family holidays!



**Sleeps  
4-5**

**A  
Terms**

**B  
Terms**

**Sleeps  
6-7**

**D  
Terms**

**E  
Terms**

**Wi-Fi**

Short breaks available in  
2 bedroom chalets only.

Our Belle Aire family park is situated on the busy Beach Road in Hemsby just a few minutes walk away from the beautiful sandy beach.

The park has a lively, family-friendly club, offering nightly entertainment throughout the peak holiday season as well as themed weekends and events during the year. Jo B and her team who work endlessly to make sure your holiday experience is a good one. They will make sure you are made welcome from the moment you walk through the doors and throughout your stay with nightly bingo (numbers permitting), live bands, discos and of course, the odd Karaoke night too.

We offer 2 and 3 bedroom chalets which have gated verandas with bistro sets for your comfort and privacy. These are ideal should you want to sit outside your chalet with children or your pet. These will be under our B Terms for a 2 bedroom chalet and E Terms for a 3 bedroom chalet. The prices set are well worth the little extra for added luxury.

2-3 bedroom chalets, Beach Road, Hemsby.  
Pets welcome (see page 12 for charges).



Children's Play Area



Nearby Beaches

**Book online:** [www.carefree-holidays.co.uk](http://www.carefree-holidays.co.uk)



# Customer Portal

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• **WiFi available!**  
See page 12 for more details.

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Two bed chalets



The club offers free entry to all – so no extra surprise expenses once you arrive! There is also a children's play area with climbing frames, sandpit and swings. Pets are welcome on our park, a charge of £25 per pet per full weeks break or £15 per Short Break applies.

There are three types of accommodation on the Belle Aire; 2 and 3 bedroom chalets and lovely caravans. But be reassured whatever you choose you are certain to be very comfortable, our holiday homes are all double glazed with fully fitted kitchens, open plan lounges with comfortable sofas, bathroom with shower cubicle, washbasin and toilet.

Our 2 bedroom chalets offer various sleeping arrangements but the majority sleep 4 only in one double bed and 2 singles. If you have more than 4 persons in your party, extra person charges apply at £25 for full week bookings and £15 per person for a Short Break, ask at the time of booking.



3 bedroom chalets offer sleeping for up to 6 or 7 people. Again, extra person charges apply at £25 per person for a full week and £15

per person for a Short Break. These charges apply after 6 persons. Please note, there are limited numbers of larger accommodation, so book early to avoid disappointment.

All of our accommodations are fully equipped with full-size cookers, fridges, microwaves - everything you need to self-cater. We are pleased to confirm that our accommodation meets the criteria set down by the East of England Tourist Board.



Every one of our holiday homes has either Satellite TV or Freeview TV offering a wide choice of channels. Electricity is by card meter, cards available from Club Belle daily. Please note bed linen is free on full week bookings, however on

short breaks, a small bedding service charge will apply (see page 11). Your beds are made ready for your arrival along with a Welcome Pack of tea and coffee.

Along Beach Road, you will find many attractions, amusements, places to eat along with Hemsby's Bakery, fun-fair, crazy golf, trampoline and indoor ball park for children.



\* Interiors of chalets may vary from images shown.

**For some of the best entertainment around, don't miss a visit to Club Belle, free entry for all!**

The Club Belle offers nightly entertainment throughout the summer and at Halloween and Christmas. The club offers a variety of acts to suit all ages and tastes including dance shows, variety acts, club singers and rock 'n' roll bands. Not forgetting the little ones, there is kids entertainment each evening to keep them laughing and having fun. There's daily cash bingo, competitions and raffles, games and quizzes too.

**Belle AIRE**  
*Holiday Park Hemsby*



**Booking Hotline Telephone: 01493 732 176**

FREE  
Wi-Fi

## 11 Beechwood Bungalow



Sleeps  
4

2 bedroom bungalow in the centre of Hemsby.  
Pets welcome (see page 12 for charges).



11 Beechwood Road is situated on a quiet cul-de-sac in the village of Hemsby, within walking distance of the local Co-op supermarket, doctors, dentist, pharmacy, hairdressers and Beach Road.

This fully detached bungalow with its own driveway has an enclosed back garden with table and chairs where you can sit and relax overlooking extensive farmland views. The



modern lounge has a 40" flat-screen TV and DVD player. The fully fitted kitchen/dining area has a built-in double oven/microwave and ceramic hob, fridge/freezer, washing machine and dishwasher. The bathroom has a shower cubicle, hand basin and toilet. The double bedroom has a double bed, built-in wardrobe and bedside tables. The second bedroom has two single beds, double wardrobe and bedside tables.

For early/late breaks central heating is available on request for an extra cost.



Guests staying at the Beechwood bungalows benefit from FREE entry into Club Belle, on the Belle-Aire Holiday Park

Sleeps  
4

## Belle Aire Caravan Park



F  
Terms

2 bedroom caravans, Beach Road Hemsby.  
Pets Welcome (see page 12 for charges).



The key benefit for these lovely modern caravans is the advantage of being able to park next to the holiday home providing extra security for your vehicle and ease of loading/unloading. These individual units provide privacy, peace and quiet.

This caravan is a large 38ft x 12ft with ensuite.



These quality caravans offer free gas for your hot water and heating, electricity is by card meter but the amount consumed is minimal in caravans. Bed linen is provided free on full week bookings, and your beds will be made

up for your arrival along with a Welcome Pack of tea & coffee. If you forget to bring your towels for your shower room, you can hire these items at time of booking. Some caravans have central heating at an extra cost, prices on application.



**Book online:** [www.carefree-holidays.co.uk](http://www.carefree-holidays.co.uk)



**Customer Portal**  
Quick and easy payments online - see page 12.

- **WiFi available!**  
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Pets Welcome

**Sleeps 2**

**A Terms**

**Sleeps 4**

**C Terms**

**Sleeps 6**

**E Terms**

**FREE WiFi**

# The Laurels Bungalows

1, 2 & 3 bedroom bungalows. St Thomas Road, Hemsby. Pets welcome (see page 12 for charges).



While our Laurels bungalows are situated close by to the busy Beach Road and only minutes away from the golden sandy beach, their location affords peace and tranquillity too – whatever your preference they certainly fit the bill. Fully equipped and with comfort in mind you won't be disappointed.

There are three different size bungalows to choose from, 1, 2 or 3 bedrooms. All have bathrooms with shower cubicles, fully fitted kitchens and comfortable living rooms offering a home from home experience. (Extra person charges apply at £25 per person). Please ask at the time of booking.

Bedding bales are available at the Laurels Bungalows costing £10 for A terms, £20 for C terms and £25 for E terms, please note these charges are mandatory. Your bungalow will be carefully prepared, and your beds will be made up ready for your arrival. A Welcome Pack of tea and coffee will be provided.



Your pets are welcome at a cost of £25 per pet, please note pets must be kept on a leash at all times and any pet fouling must be picked up.

Parking is adjacent to the bungalows with designated parking places and security lighting for peace of mind. Electricity is supplied by coin meter.



Guests staying at the Laurels bungalows benefit from FREE entry into Club Belle, on the Belle-Aire Holiday Park

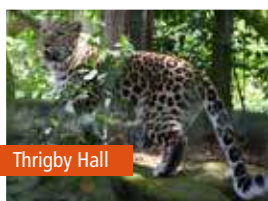
**Booking Hotline Telephone: 01493 732 176**

# Places of Interest

The coastline along the east of England offers miles and miles of golden sandy beaches, inland just a few miles the tranquil waters of the **Norfolk Broads** offer lazy days spent down by the water – hire a day launch or take a trip on one of the broads tours on boats like the Southern Comfort. Close by to Hemsby is the **Thrigby Hall Wildlife Gardens**. Spend a day walking in these beautiful grounds, visit the reptile house and enjoy the lake where many species of birds can be found.



SeaLife Centre



Thrigby Hall



Greyhound Stadium



Stock Car Racing



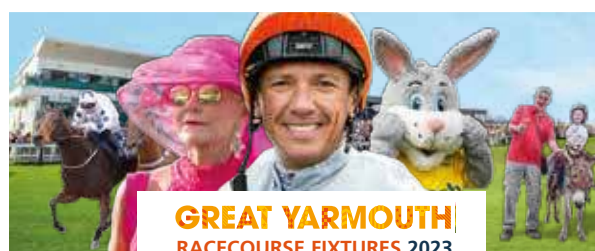
Hippodrome



Illuminations



Gt Yarmouth Seafront



**GREAT YARMOUTH**  
RACECOURSE FIXTURES 2023

APRIL		19 Wed	Ladies Night (ft. Celebrity DJ) (E)
15 Sat	Grand National Day (A)	27 Thu	Summer Racing (A)
25 Tue	Spring Racing (A)	AUGUST	
MAY		01 Tue	Summer Racing (A)
02 Tue	Spring Racing (A)	09 Wed	Summer Racing (E)
24 Wed	Spring Racing (A)	10 Thu	Summer Racing (A)
JUNE		16 Wed	Summer Racing (A)
01 Thu	Summer Racing (A)	27 Sun	Bank Holiday Family Fun Day
08 Thu	Summer Racing (E)	SEPTEMBER	
14 Wed	Summer Racing (A)	19 Thu	Eastern Festival (A)
15 Thu	Summer Racing (A)	20 Wed	Eastern Festival (A)
30 Fri	Free Residents Day (A)	21 Thu	Eastern Festival (A) - Ladies Day
JULY		OCTOBER	
06 Thu	Summer Racing (A)	16 Mon	Autumn Racing (A)
12 Wed	Summer Racing (A)	24 Tue	Autumn Racing Finale (A)

greatyarmouth-racecourse.co.uk | 01493 842527

\*Terms and conditions apply. Please visit the website for full details. (A) =Afternoon Racing, (E) = Evening Racing.

**Great Yarmouth's Golden Mile**, the jewel of the East Coast, plenty for all the family from amusements to places to eat, try a landau ride from one end of the seafront to the other, take a ride on the open decked buses or visit the **SeaLife Centre**, a firm family favourite. Visit Great Yarmouth at night to see the illuminations, or sit and watch the world go by! Enjoy a night out at **Britannia Pier** at one of the fantastic live shows, or visit the **Pleasure Beach** with over 70 rides, sideshows and attractions.

The historic city of Norwich is just 20 miles away, where you can visit the **Castle** or spend hours in the superb **Castle Quarter** or **Chantry Place** shopping centres.

Hemsby itself is a pretty Norfolk village, with almost every type of entertainment. From amusement arcades to crazy golf or the children's funfair, or if you feel energetic, try the trampoline and the ball park. If you're feeling hungry, there are many food outlets to satisfy your appetite. And the beautiful beach is complemented with wonderful walks in the valley, an ideal place for you to exercise your pet.

If you fancy a flutter, check out the race dates for **Great Yarmouth Races** on their website [greatyarmouth-racecourse.co.uk/whats-on](http://greatyarmouth-racecourse.co.uk/whats-on).

Or try a night out at the **Greyhound Stadium** at Great Yarmouth, which hosts banger and stock car racing during the summer season.



Fun at the Go Karts!



Dinosaur World



Yarmouth Stadium



Yarmouth Stadium:  
Restaurant Upper Tier



# Hemsby Beach Road Attractions



The Club



Live Bands



Dressing Up Fun!



Outdoor stage



Bingo Bonanza

**For some of the best entertainment around, don't miss a visit to Club Belle, free entry for all!**

The Club Belle offers nightly entertainment throughout the summer and at Halloween and Christmas. The club offers a variety of acts to suit all ages and tastes including dance shows, variety acts, club singers and rock 'n' roll bands. Not forgetting the little ones, there is kids entertainment each evening to keep them laughing and having fun. There's daily cash bingo, competitions and raffles, games and quizzes too.

**Belle AIRE**  
*Holiday Park Hemsby*



**Booking Hotline Telephone: 01493 732 176**

# Weekly Prices 2023

Bungalow, Chalet & Caravan						A Terms	B Terms	C Terms	D Terms	E Terms	F Terms
Mar	04	-	Apr	01	Per Week	£200	£ 230	£250	£265	£280	£310
Apr	01	-	Apr	7	Sat-Fri (6 Days)	£225	£ 265	£295	£310	£335	£365
Apr	7	-	Apr	10	Good Friday (Fri-Mon)	£240	£ 280	£ 305	£ 320	£ 350	£370
Apr	7	-	Apr	15	Easter 8 days Good Friday	£ 330	£ 370	£ 385	£ 420	£ 450	£480
Apr	28	-	May	1	Early Bank Holiday Weekend (Fri-Mon)	£ 175	£ 185	£ 210	£ 265	£ 290	N/A
Apr	15	-	Apr	29	Per Week	£ 215	£ 240	£ 260	£ 290	£ 320	£350
Apr	29	-	May	27	Per Week	£ 225	£ 265	£ 285	£ 305	£ 340	£390
May	27	-	Jun	3	Spring Bank Holiday	£ 460	£ 505	£ 515	£ 560	£ 600	£620
Jun	03	-	Jun	10		£ 295	£ 335	£ 360	£ 385	£ 390	£405
Jun	10	-	Jun	17		£ 310	£ 350	£ 380	£ 390	£ 410	£425
Jun	17	-	Jun	24		£ 330	£ 370	£ 395	£ 415	£ 445	£470
Jun	24	-	Jul	01		£ 340	£ 380	£ 430	£ 480	£ 510	£535
Jul	01	-	Jul	08		£ 370	£ 410	£ 460	£ 490	£ 545	£580
Jul	08	-	Jul	15		£ 410	£ 450	£ 485	£ 535	£ 560	£600
Jul	15	-	Jul	22		£ 490	£ 535	£ 570	£ 625	£ 660	£725
Jul	22	-	Jul	29		£ 535	£ 580	£ 650	£ 750	£ 785	£805
Jul	29	-	Aug	05		£ 585	£ 630	£ 690	£ 750	£ 785	£805
Aug	05	-	Aug	12		£ 585	£ 630	£ 690	£ 750	£ 785	£805
Aug	12	-	Aug	19		£ 585	£ 630	£ 690	£ 750	£ 785	£805
Aug	19	-	Aug	26		£ 585	£ 630	£ 690	£ 750	£ 785	£805
Aug	26	-	Sep	02		£ 585	£ 630	£ 690	£ 750	£ 785	£805
Sep	02	-	Sep	09		£ 350	£ 390	£ 405	£ 425	£ 585	£650
Sep	09	-	Sep	16		£ 305	£ 350	£ 375	£ 400	£ 485	£550
Sep	16	-	Sep	23		£ 265	£ 305	£ 330	£ 350	£ 385	£450
Sep	23	-	Oct	14	Per Week	£200	£ 220	£ 270	£285	£ 310	£360
Oct	14	-	Oct	21	Half Term	£ 290	£ 310	£ 340	£380	£ 395	£450
Oct	21	-	Oct	28	Half Term	£ 305	£ 325	£ 360	£395	£ 415	£450
Oct	28	-	Dec	23		£200	£ 220	£250	£275	£295	£340

VAT is included in our prices where applicable.

A Terms	2 Bed Chalets Belle Aire, Seadell and 1 Bed Bungalow Laurels
B Terms	2 Bed Belle Aire Chalet with Gated Verandas
C Terms	2 Bed Laurels
D Terms	3 Bed Chalets Belle Aire
E Terms	3 Bed Laurels, 3 Bed Chalets Belle Aire with Gated Verandas
F Terms	2 Bed Caravan Belle Aire and 11 Beechwood Road

The above prices are for 2 and 3 bedroom chalets and the 1, 2 and 3 Bedroom bungalows and caravans featured in our brochure. Each accommodation is marked with a letter (A Terms up to F Terms) so that you can easily identify the price of your accommodation from the above list.

The price is for up to 4 people in a 2 bedroom accommodation, and up to 6 in a 3 bedroom accommodation. THIS INCLUDES ALL CHILDREN AND INFANTS. An extra charge of £25 per person per week applies in 2 bedroom chalets, bungalows, caravans and all types of 3 bedroom accommodation. This is for ALL members of the party, including children and infants. (The only exception to this rule is when a cot is hired for a baby).

**PLEASE NOTE:** Many of the 2 bedroom chalets now only sleep 4 people as per the price list. There will be chalets available that sleep 6 using a bed settee as before. However, this type of chalet must be reserved at the time of booking, and the extra person charge paid. If you are bringing more than 4 people, WE CANNOT change your accommodation to sleep 6 on the day of arrival. Also, please note that only the persons named on your booking form are entitled to stay in the accommodation. Pets are £25 per pet per week.

You may pay your initial deposit or the full balance of your holiday now, or the outstanding balance 6 weeks before the commencement of your holiday by all major credit and debit cards. Over Easter, May, June and September, any extra nights (if available), are charged at **£60 per night**.

Christmas bookings are subject to availability. Please call **01493 732176** for prices and availability.

**PLEASE NOTE: Full weeks bookings on Belle-Aire are also now available Monday - Monday and Friday - Friday. Please call us for prices and to book.**

**Book online:** [www.carefree-holidays.co.uk](http://www.carefree-holidays.co.uk)



# Short Break Prices 2023

Available in 2 Bedroom Chalets at Belle Aire

## MONEY SAVING BREAKAWAYS

Super low cost Short Breaks at prices you can afford

A = No veranda. B = With gated veranda.

A B

Mon	Mar	06	-	Fri	Mar	10	£130	£150
Mon	Mar	13	-	Fri	Mar	17	£130	£150
Mon	Mar	20	-	Fri	Mar	24	£130	£150
Mon	Mar	27	-	Fri	Mar	31	£135	£155
Mon	Apr	03	-	Fri	Apr	07	£135	£155
Mon	Apr	10	-	Fri	Apr	14	£140	£160
Mon	Apr	17	-	Fri	Apr	21	£140	£160
Mon	Apr	24	-	Fri	Apr	28	£140	£160
Mon	May	01	-	Fri	May	05	£140	£160
Mon	May	08	-	Fri	May	12	£140	£160
Mon	May	15	-	Fri	May	19	£140	£160
Mon	May	22	-	Fri	May	26	£160	£180
Mon	May	29	-	Fri	Jun	02	£275	£295
Mon	Jun	05	-	Fri	Jun	09	£185	£205
Mon	Jun	12	-	Fri	Jun	16	£190	£210
Mon	Jun	19	-	Fri	Jun	23	£200	£220
Mon	Jun	26	-	Fri	Jun	30	£205	£225
Mon	Jul	03	-	Fri	Jul	07	£220	£240
Mon	Jul	10	-	Fri	Jul	14	£255	£275
Mon	Jul	17	-	Fri	Jul	21	£310	£330
Mon	Jul	24	-	Fri	Jul	28	£385	£405
Mon	Jul	31	-	Fri	Aug	04	£385	£405
Mon	Aug	07	-	Fri	Aug	11	£385	£405
Mon	Aug	14	-	Fri	Aug	18	£385	£405
Mon	Aug	21	-	Fri	Aug	25	£385	£405
Mon	Aug	28	-	Fri	Sep	01	£385	£405
Mon	Sep	04	-	Fri	Sep	08	£205	£225
Mon	Sep	11	-	Fri	Sep	15	£180	£200
Mon	Sep	18	-	Fri	Sep	22	£165	£185
Mon	Sep	25	-	Fri	Sep	29	£135	£155
Mon	Oct	02	-	Fri	Oct	06	£135	£135
Mon	Oct	09	-	Fri	Oct	13	£135	£135
Mon	Oct	16	-	Fri	Oct	20	£185	£185
Mon	Oct	23	-	Fri	Oct	27	£190	£210

A = No veranda. B = With gated veranda.

A B

Fri	Mar	03	-	Mon	Mar	06	£120	£130
Fri	Mar	10	-	Mon	Mar	13	£120	£130
Fri	Mar	17	-	Mon	Mar	20	£120	£130
Fri	Mar	24	-	Mon	Mar	27	£120	£130
Fri	Mar	31	-	Mon	Apr	03	£120	£130
Fri	Apr	07	-	Mon	Apr	10	£220	£230
Fri	Apr	14	-	Mon	Apr	17	£130	£140
Fri	Apr	21	-	Mon	Apr	24	£130	£140
Fri	Apr	28	-	Mon	May	01	£150	£160
Fri	May	05	-	Mon	May	08	£130	£140
Fri	May	12	-	Mon	May	15	£130	£140
Fri	May	19	-	Mon	May	22	£140	£150
Fri	May	26	-	Mon	May	29	£225	£235
Fri	Jun	02	-	Mon	Jun	05	£150	£160
Fri	Jun	09	-	Mon	Jun	12	£155	£165
Fri	Jun	16	-	Mon	Jun	19	£165	£175
Fri	Jun	23	-	Mon	Jun	26	£170	£180
Fri	Jun	30	-	Mon	Jul	03	£180	£190
Fri	Jul	07	-	Mon	Jul	10	£195	£205
Fri	Jul	14	-	Mon	Jul	17	£215	£225
Fri	Jul	21	-	Mon	Jul	24	£235	£245
Fri	Jul	28	-	Mon	Jul	31	£235	£245
Fri	Aug	04	-	Mon	Aug	07	£235	£245
Fri	Aug	11	-	Mon	Aug	14	£235	£245
Fri	Aug	18	-	Mon	Aug	21	£235	£245
Fri	Aug	25	-	Mon	Aug	28	£235	£245
Fri	Sep	01	-	Mon	Sep	04	£180	£190
Fri	Sep	08	-	Mon	Sep	11	£155	£165
Fri	Sep	15	-	Mon	Sep	18	£145	£155
Fri	Sep	22	-	Mon	Sep	25	£125	£135
Fri	Sep	29	-	Mon	Oct	02	£125	£125
Fri	Oct	06	-	Mon	Oct	09	£125	£125
Fri	Oct	13	-	Mon	Oct	16	£140	£140
Fri	Oct	20	-	Mon	Oct	23	£155	£165
Fri	Oct	27	-	Mon	Oct	30	£125	£135

Dogs Mon - Fri £15 per pet, Fri - Mon £15 per pet. VAT is included in our prices where applicable.

### Dear Guest

Please note ALL Short Break holidays are subject to a £20 bedding service charge and a £8 mandatory cancellation plan payment in addition to the accommodation price. Your beds will be made ready for your arrival along with your tea/coffee welcome pack.

We are sure you will agree these Short Break holidays still offer exceptional value.

We look forward to seeing you soon!

*Paul Witheridge*

**Booking Hotline Telephone: 01493 732 176**

## BOOKING YOUR HOLIDAY IS AS EASY AS 1,2,3

**1.** Call **01493 732 176** and your call will be answered personally by one of our experienced and friendly staff. Choose your location and dates. Let us know any special requirements and hired goods.

**2.** Once we have your details and your requirements, a small deposit is payable to confirm your booking, £80 per week or £65 per Short Break - we accept all major debit/credit cards or you can pop your cheque/postal order in the post to us.

**3.** Once your deposit is paid we will confirm your booking, you will be given a unique booking reference number and your holiday details will be either emailed or posted.  
**The balance of your holiday should be paid 6 weeks prior to your arrival date.**

On receiving your balance receipt - please complete the booking form (found on the reverse of the receipt) with the details of your party members and sign the booking form at the bottom to agree our terms and conditions of hire. **Remember to bring this form with you as it will be required at the time of checking-in.**

**OUR BOOKING OFFICE IS OPEN BETWEEN 9am - 6pm DAILY**  
Call **01493 732 176** or book online at **www.carefree-holidays.co.uk**

### Customer Advisors



Janice



Tania

### Customer Portal

We have a customer portal on our website, where you will be able to log in with your own password, check your holiday balance and make additional secure payments online. For each payment you will be sent a confirmation email.

#### Follow this easy guide:

1. Click the yellow tab 'customer portal'.
2. Enter your email address.
3. If we have not issued you with a password, click on 'forgot password'.
4. On next screen you will be asked again for your email address.
5. Enter this and then click on 'send'. You will then be sent an email link to reset your password.
6. Click on this link, you will then be prompted to type in your chosen password.
7. Click on reset and you will be ready to make your payments on our secure server.



**Pets are welcome at £25 per pet per week**  
**Short Breaks: Friday-Monday at £15, Monday-Friday at £15 per pet.**



### Holiday Hire Prices

Items	per week
Towel Bale	£7
Cot with mattress	£10
Highchair	£8
Stairgate	£5
Cot & Highchair	£15



In most of our accommodations we can now offer a full streaming WiFi service. There is a small charge should you wish to take up this option, giving you the choice of a **daily** or **weekly** rate. Once you have chosen to opt for WiFi, you can use up to four devices at any one time. Please enquire at time of booking.

### We offer a full range of services to our chalet owners as follows:

- Maintenance and refurbishing services including all electrical and plumbing work.
- Reception and key handling services.
- Full letting service available.
- Accommodation cleaning.
- Linen service.
- Emergency call out service.
- Holiday hire (cots, highchairs, etc).
- TV hire.
- Portable Appliance Testing (PAT).
- If you decide to sell your property, we can act as estate agent.



**Booking Hotline Telephone: 01493 732 176**



## Peace of Mind Protection

### Your Holiday Cancellation Protection

Unlike traditional holiday insurance, our cancellation plan provides you with peace of mind from the moment you make your holiday booking. For one small charge of **£8** per Short Break and **£12** per full weeks booking, the balance of the holiday is protected (excludes your non-returnable deposit and cancellation plan premium).

The deposit for a Short Break is **£65** (includes cancellation plan premium) and **£80** per full weeks booking (includes cancellation plan premium).

Our unique protection covers you and the owners of our holiday homes with the right cover. Our owners who reserve accommodation on your behalf also need the reassurance that they will be paid for their accommodation should the necessity arise to cancel a booking at the last minute. The person who initially makes the booking is responsible for the full hire cost, even if you decide you are unable to take the holiday as planned.

Our cancellation protection is now mandatory – this small charge must be paid at the time of your booking unless you have obtained alternative cover which matches or exceeds that which we have been able to arrange on your behalf. If you decide to opt-out of this cancellation protection, then proof of cover must be provided in writing, and a copy of the policy should be provided for our approval. \*Please note this is not Travel Insurance this is Carefree Holidays own Cancellation Agreement with you – see notes regarding travel insurance at the bottom of page.

Should you need to cancel for one of the following reasons: Illness, injury, death or maternity of a member of your party, please call our main offices at your earliest possible convenience followed by a written explanation of your reasons for cancelling. It is imperative to telephone as early as possible. For claims relating to medical issues, we request supporting medical certificates. For bereavements, we request a copy of the death certificate.

If you cancel your holiday after the balance of hire is due or has been paid, and the required supporting evidence provided, we will refund your balance of hire (or relieve you of the responsibility of the payment of the balance if it is still outstanding).

**Please note:** The cancellation protection expires at 11:59pm the night before your holiday start date.

#### Exclusions:

- Your initial deposit (this is deemed a booking fee)
- Disinclination to travel
- Claims as a result of any accident or illness of your family pets
- Changes in your financial circumstances or unemployment
- Curtailment of holiday
- Illness without proof

\*Carefree Holidays do not offer Travel Insurance, please check that your party and valuables are adequately covered with your Insurance Broker (your home insurance may cover you, please check before commencing your holiday).

## Terms & Conditions 2023 Season

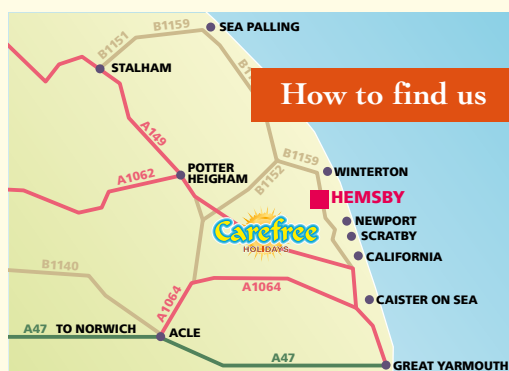
- Terms.** All terms are per week, per chalet as equipped and described. The time for you to take over is 4pm (subject to unavoidable delays). If you arrive before 4pm, we cannot guarantee your accommodation is up to the required standard (the time between 10am & 4pm is needed to check all accommodation and action any repairs etc.). If you do take over the accommodation before 4pm, we cannot be held responsible for the condition of the chalet.
- At most locations, the check-in time is 4pm unless stated differently on your final receipt (subject to unavoidable delays). You must leave the accommodation by 10am, and you are expected to leave everything clean and tidy as you found it.
- Wheelchair/Disabled Persons.** Please discuss with us before booking your holiday if you have mobility difficulties to ensure we have accommodation that meets your requirements.
- We always try our best to ensure you will have a peaceful holiday, however, Carefree Holidays will not allow anti-social behaviour to compromise the enjoyment of other holidaymakers in adjoining or nearby holiday homes. Loud music, barking dogs left unattended or unacceptable noise levels, especially late at night, will not be tolerated. If this behaviour persists, you may be asked to leave the park by the management team.
- Smoking.** All our accommodation are non-smoking units. We politely ask that you do so outside the accommodation. It is strictly forbidden to smoke inside any of our accommodation.
- Travelling** to your holiday destination is the responsibility of the hirer. Carefree Holidays are not responsible for any problems you may have with travel arrangements, i.e. weather conditions, fuel problems, vehicle breakdown etc. Monies paid cannot be refunded or transferred to another date or holiday.
- You will be held responsible to make good or pay for any damage to or removal from the accommodation, fittings, utensils, soiled mattresses and bedding.
- Booking Deposit.** The deposit is £80 per week including £12 Cancellation fee as your initial payment or £65 inclusive of Cancellation Plan Payment of £8 per Short Break.
- Balance of Hire Money.** The balance is payable at least six weeks before your holiday begins. A receipt will be sent to acknowledge your deposit which will show the remaining balance required six weeks before your holiday. No further invoice will be sent. The balance of your holiday will be protected for £12 per week or £8 per Short Break under the Cancellation Plan, this is to be paid when the booking is made.
- Barbecues**, including disposables, are strictly forbidden on all of the parks.
- All MALE or all FEMALE party bookings are at the management's discretion.
- Should the accommodation no longer be available when the deposit and booking form is received, the deposit will be refunded in full. Where possible, an alternative choice of accommodation will be offered.
- Availability.** The booking is made on the understanding that the property will be placed at your disposal on the date stated. Should this not be possible through circumstances not under the control of the owner (e.g. fire, theft or damage) we cannot guarantee to provide an alternative property. In this case, all monies paid shall be returned in full, but the hirer shall have no further claim against 'Carefree Holidays'. Carefree Holidays endeavour to ensure the availability of amenities in its brochure, but shall not be liable in respect of their non-availability.
- Carefree Holidays** shall not be liable for the death of, or injury to any person on holiday in, or visiting a Carefree Holidays accommodation. Nor for any loss of, or damage to, the property of any such person, however any such death, injury, loss or damage may be caused.
- Plans and diagrams** shown in the brochure are not drawn to scale and are intended only as a guide to help you.
- All Persons** in your party (including all children and infants) must be entered on the booking form along with details of any pets you wish to bring. Carefree Holidays reserve the right to refuse persons or pets not entered on the booking form.
- Dogs.** Japanese Akita, Neapolitan Mastiffs, Rottweilers, Pitbull Terriers, Japanese Tosas, Wolfhound hybrids or any cross-bred dogs from these breeds are not allowed in any of our accommodation.
- Car Parking** at all accommodation advertised in this brochure is at the owners' risk.
- Transferring** bookings will incur a charge of £15 per week to cover the cost of administration.
- In the event of a national lockdown, a refund will be offered to you less a £15 administration fee.
- In the case of multiple accommodation bookings, cancellation with any refund, will only apply to one accommodation.

E & OE at the time of going to print, all offers etc, are correct. Dec 2022.



# Carefree

## HOLIDAYS



### Booking Office:

#### Carefree Holidays,

Chapel Briars, Yarmouth Road, Hemsby,  
Great Yarmouth, Norfolk NR29 4NJ.

### Booking Hotline:

01493 732 176

### Visit our website:

[www.carefree-holidays.co.uk](http://www.carefree-holidays.co.uk)