

Carefree

HOLIDAYS

2022



Call
Carefree today
to book a
fantastic 2022
holiday!



BOOKING HOTLINE **01493 732 176**

OPEN 9am to 7pm, 7 days a week

www.carefree-holidays.co.uk



2022

Welcome...

Hello and welcome to the new 2022 Carefree Holidays brochure. We are sure you will find something amongst its pages to suit your holiday requirements. As ever, our team have been working to provide you with the most comfortable, affordable holiday homes. We are certain that once you have visited us here at Hemsby you will join our repeat customers who return to us time and time again. We have a shop and café on site where you can enjoy a cooked breakfast or a coffee and cake, we also have a clubhouse which will provide you with excellent entertainment.

Our brochure contains information on various types of accommodation from 2 and 3 bedroomed chalets, caravans and bungalows. Select the type of holiday that meets your requirements and call our friendly booking team on **01493 732176** who will be happy to help you to select the right choice for you and your party. Once we have made your reservation for you and your deposit is paid, we will send you a receipt by post or email, alternatively you can book on our website www.carefree-holidays.co.uk and select your preference from the accommodation pages. Payment can be made on our secure server, we accept all major credit and debit cards so it couldn't be easier.

We also have a customer portal on our website where you will be able to log in with your own password and check your holiday balance and make additional payments online, an email confirmation will be sent to you each time you make a payment.

For those guests wishing to spread the cost of their holiday our payment plan can help. Once your deposit has been paid you can pay in instalments until your holiday is paid up.

Check-in time will be 4pm, you can book an early check-in for 1pm for a small charge, there are limited numbers available for early check-in so please book this at the time of making your booking.

Our intention is to offer the very best affordable holiday accommodation, the beds will be made and a Welcome Pack including tea, coffee, milk and sugar will be left for your arrival.

We pride ourselves on providing you with exceptional care from the moment you arrive until your departure.

We look forward to seeing you

Kindest regards,

Tony Witheridge

Customer Care & Service

At Carefree Holidays, we care that your holiday runs smoothly and without any problems during your stay, should you have any problems please contact us at our reception on Belle Aire or contact us on **01493 732176**, this will bring prompt assistance to you.

Please don't wait until you get home as we will not be able to help you if you have not given us the opportunity to assist you whilst you were staying with us.

Book online: www.carefree-holidays.co.uk

Customer Portal

Quick and easy payments online - see page 12.

Early Check-in option available
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Sleeps
4-5

A
Terms

Seadell Holiday Park

Detached holiday chalets adjoining Beach Road, Hemsby. Pets welcome (see page 12 for charges).



These very popular detached chalets are located on a very well kept park. The grounds feature mature trees, winding roads and large grassed areas all around to make it very unique. There is not a club on site but the Belle Aire Park, which is just a few minutes walk away, offers free entry into their club which offers nightly entertainment during the peak holiday season. Alternatively, head to the main Beach Road in Hemsby where you will find an abundance of amusements, including pubs, clubs and places to eat.

These 2 bedroom chalets sleep between 4 and 5 people in 1 double bed and 2 singles with a Z bed in the lounge. The kitchen is fully equipped with full size cooker, fridge and microwave. And the bathrooms have a shower cubicle, hand basin and WC.

You may park your vehicle outside the chalet on the grassed area. Electricity is by £1 coin meter, and all beds are ready for your arrival along with a Welcome Pack of tea and coffee.



Booking Hotline Telephone: 01493 732 176

Belle Aire

Holiday Park

Great for family holidays!



2-3 bedroom chalets. Beach Road, Hemsby.
Pets welcome (see page 12 for charges).



Our Belle Aire family park is situated on the busy Beach Road in Hemsby just a few minutes walk away from the beautiful sandy beach.

The park has a lively, family-friendly club, offering nightly entertainment throughout the peak holiday season as well as themed weekends and events during the year. Peter, the Manager, along with our resident host Lee and his team, work endlessly to make sure your holiday experience is a good one. They will make sure you are made welcome from the moment you walk through the doors and throughout your stay with nightly bingo (numbers permitting), live bands, discos and of course, the odd Karaoke night too.

We offer 2 and 3 bedroom chalets which have gated verandas with bistro sets for your comfort and privacy. These are ideal should you want to sit outside your chalet with children or your pet. These will be under our B Terms for a 2 bedroom chalet and E Terms for a 3 bedroom chalet. The prices set are well worth the little extra for added luxury.



Shop & Cafe



Children's Play Area



Nearby Beaches

Book online: www.carefree-holidays.co.uk

Customer Portal

Quick and easy payments online - see page 12.

• **WiFi available!**
See page 12 for more details.

• **Early Check-in available**
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Two bed chalets



The club offers free entry to all – so no extra surprise expenses once you arrive! There is also a children's play area with climbing frames, sandpit and swings. Pets are welcome on our park, a charge of £25 per pet per full weeks break or £15 per Short Break applies.

There are three types of accommodation on the Belle Aire; 2 and 3 bedroom chalets and lovely caravans. But be reassured whatever you choose you are certain to be very comfortable, our holiday homes are all double glazed with fully fitted kitchens, open plan lounges with comfortable sofas, bathroom with shower cubicle, washbasin and toilet.

Our 2 bedroom chalets offer various sleeping arrangements but the majority sleep 4 only in one double bed and 2 singles. If you have more than 4 persons in your party, extra person charges apply at £25 for full week bookings and £15 per person for a Short Break, ask at the time of booking.



3 bedroom chalets offer sleeping for up to 6 or 7 people. Again, extra person charges apply at £25 per person for a full week and £15

per person for a Short Break. These charges apply after 6 persons. Please note, there are limited numbers of larger accommodation, so book early to avoid disappointment.

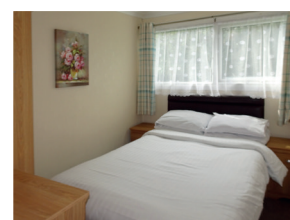
All of our accommodations are fully equipped with full-size cookers, fridges, microwaves - everything you need to self-cater. We are pleased to confirm that our accommodation meets the criteria set down by the East of England Tourist Board.



Every one of our holiday homes has either Satellite TV or Freeview TV offering a wide choice of channels. Electricity is by card meter, cards available from Club Belle daily. Please note bed linen is free on full week bookings, however on

short breaks, a small bedding service charge will apply (see page 11). Your beds are made ready for your arrival along with a Welcome Pack of tea and coffee.

Along Beach Road, you will find many attractions, amusements, places to eat along with Hemsby's Bakery, fun-fair, crazy golf, trampoline and indoor ball park for children.



* Interiors of chalets may vary from images shown.

For some of the best entertainment around, don't miss a visit to Club Belle, free entry for all!

The Club Belle offers nightly entertainment throughout the summer and at Halloween and Christmas. The club offers a variety of acts to suit all ages and tastes including dance shows, variety acts, club singers and rock 'n' roll bands. Not forgetting the little ones, there is kids entertainment each evening to keep them laughing and having fun. There's daily cash bingo, competitions and raffles, games and quizzes too.

Check our website for details of all events: www.carefree-holidays.co.uk

Belle AIRE
Holiday Park Hemsby



ENTERTAINMENT DATES*
FOR THE DIARY 2022 see p9

Booking Hotline Telephone: 01493 732 176

FREE
WiFi

11 Beechwood Bungalow



Pets Welcome

Sleeps
4

F
Terms

2 bedroom bungalow in the centre of Hemsby.
Pets welcome (see page 12 for charges).



11 Beechwood Road is situated on a quiet cul-de-sac in the village of Hemsby, within walking distance of the local Co-op supermarket, doctors, dentist, pharmacy, hairdressers and Beach Road.

This fully detached bungalow with its own driveway has an enclosed back garden with table and chairs where you can sit and relax overlooking extensive farmland views. The



modern lounge has a 40" flat-screen TV and DVD player. The fully fitted kitchen/dining area has a built-in double oven/microwave and ceramic hob, fridge/freezer, washing machine and dishwasher. The bathroom has a shower cubicle, hand basin and toilet. The double bedroom has a double bed, built-in wardrobe and bedside tables. The second bedroom has two single beds, double wardrobe and bedside tables.

For early/late breaks central heating is available on request for an extra cost.



Belle AIRE
Holiday Park Hemsby

Guests staying at the Beechwood bungalows benefit from FREE entry into Club Belle, on the Belle-Aire Holiday Park

Sleeps
4

C
Terms

F
Terms

Belle Aire Caravan Park



Pets Welcome

2 bedroom caravans, Beach Road Hemsby.
Pets Welcome (see page 12 for charges).



The key benefit for these lovely modern caravans is the advantage of being able to park next to the holiday home providing extra security for your vehicle and ease of loading/unloading. These individual units provide privacy, peace and quiet. Many have patio areas or verandas



attached, which provides an outside entertainment area, or a secure outside space for your pet.

These quality caravans offer free gas for your hot water and heating, electricity is by card meter but the amount consumed is minimal in caravans. Bed linen is provided free on full week bookings, and your beds will be made up for your arrival along with a Welcome Pack of tea & coffee. If you forget to bring your towels for your shower room, you can hire these items at time of booking. Some caravans have central heating at an extra cost, prices on application.

Book online: www.carefree-holidays.co.uk

Customer Portal

Quick and easy payments online - see page 12.

- **WiFi available!**
See page 12 for more details.
- **Early Check-in available**
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Pets Welcome

Sleeps
2

A
Terms

Sleeps
4

C
Terms

Sleeps
6

E
Terms

WiFi

The Laurels Bungalows

1, 2 & 3 bedroom bungalows. St Thomas Road, Hemsby. Pets welcome (see page 12 for charges).



While our Laurels bungalows are situated close by to the busy Beach Road and only minutes away from the golden sandy beach, their location affords peace and tranquillity too – whatever your preference they certainly fit the bill. Fully equipped and with comfort in mind you won't be disappointed.

There are three different size bungalows to choose from, 1, 2 or 3 bedrooms. All have bathrooms with shower cubicles, fully fitted kitchens and comfortable living rooms offering a home from home experience. (Extra person charges apply at £25 per person). Please ask at the time of booking.

Bedding bales are available at the Laurels Bungalows costing £10 for A terms, £20 for C terms and £25 for E terms, please note these charges are mandatory. Your bungalow will be carefully prepared, and your beds will be made up ready for your arrival. A Welcome Pack of tea and coffee will be provided.



Your pets are welcome at a cost of £25 per pet, please note pets must be kept on a leash at all times and any pet fouling must be picked up.

Parking is adjacent to the bungalows with designated parking places and security lighting for peace of mind. Electricity is supplied by coin meter.



Belle AIRE
Holiday Park Hemsby

Guests staying at the Laurels bungalows benefit from FREE entry into Club Belle, on the Belle-Aire Holiday Park

Booking Hotline Telephone: 01493 732 176

Places of Interest

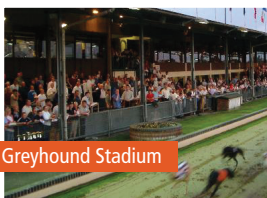
The coastline along the east of England offers miles and miles of golden sandy beaches, inland just a few miles the tranquil waters of the **Norfolk Broads** offer lazy days spent down by the water – hire a day launch or take a trip on one of the broads tours on boats like the Southern Comfort. Close by to Hemsby is the **Thrigby Hall Wildlife Gardens**. Spend a day walking in these beautiful grounds, visit the reptile house and enjoy the lake where many species of birds can be found.



SeaLife Centre



Thrigby Hall



Greyhound Stadium



Stock Car Racing



Hippodrome



Illuminations



Gt Yarmouth Seafront



GREAT YARMOUTH
RACECOURSE FIXTURES 2022

APRIL		21 Thu	Summer Afternoon Racing
19 Tue	Season Opener	26 Tue	Summer Afternoon Racing
26 Tue	Spring Afternoon Racing	AUGUST	
MAY		03 Wed	Summer Evening Racing
18 Wed	Spring Afternoon Racing	04 Thu	Summer Afternoon Racing
26 Thu	Spring Afternoon Racing	10 Wed	Summer Afternoon Racing
31 Tue	Spring Afternoon Racing	21 Sun	Summer Afternoon Racing
JUNE		28 Sun	August Family Fun Day
08 Wed	Summer Afternoon Racing	SEPTEMBER	
09 Thu	Summer Afternoon Racing	13 Tue	Eastern Festival Day 1
24 Fri	Summer Afternoon Racing	14 Wed	Eastern Festival Day 2
30 Thu	Summer Afternoon Racing	15 Thu	Eastern Festival Day 3 - Ladies Day
JULY		OCTOBER	
06 Wed	Summer Afternoon Racing	10 Mon	Autumn Afternoon Racing
13 Wed	Ladies Night	18 Tue	Season Finale

greatyarmouth-racecourse.co.uk | 01493 842527

*Terms and conditions apply. For full terms and conditions, race times and details of the event, please visit the website.

Great Yarmouth's Golden Mile, the jewel of the East Coast, plenty for all the family from amusements to places to eat, try a landau ride from one end of the seafront to the other, take a ride on the open decked buses or visit the **SeaLife Centre**, a firm family favourite. Visit Great Yarmouth at night to see the illuminations, or sit and watch the world go by! Enjoy a night out at **Britannia Pier** at one of the fantastic live shows, or visit the **Pleasure Beach** with over 70 rides, sideshows and attractions.

The historic city of Norwich is just 20 miles away, where you can visit the **Castle** or spend hours in the superb **Castle Quarter** or **Chantry Place** shopping centres.

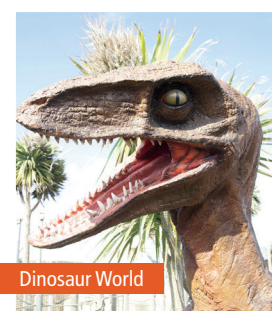
Hemsby itself is a pretty Norfolk village, with almost every type of entertainment. From amusement arcades to crazy golf or the children's funfair, or if you feel energetic, try the trampoline and the ball park. If you're feeling hungry, there are many food outlets to satisfy your appetite. And the beautiful beach is complemented with wonderful walks in the valley, an ideal place for you to exercise your pet.

If you fancy a flutter, check out the race dates for **Great Yarmouth Races** on their website greatyarmouth-racecourse.co.uk/whats-on.

Or try a night out at the **Greyhound Stadium** at Great Yarmouth, which hosts banger and stock car racing during the summer season.



Fun at the Go Karts!



Dinosaur World



Yarmouth Stadium



Yarmouth Stadium:
Restaurant Upper Tier

Hemsby Beach Road Attractions



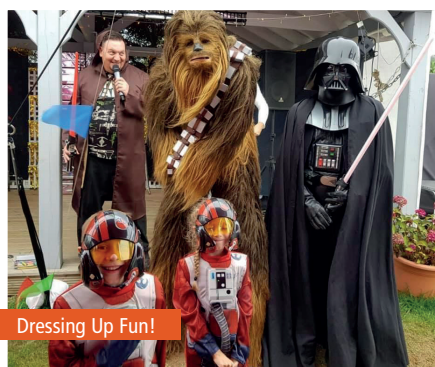
Outdoor Marquee by day



Outdoor Marquee by night



Live Bands



Dressing Up Fun!



Outdoor stage



The Club



Club Belle

Belle AIRE
Holiday Park Hemsby

ENTERTAINMENT DATES* FOR THE DIARY 2022

*Subject to change.

APRIL/MAY

- 1-16** Easter Break
Eggcellent Easter
Entertainment, Crafts & Fun
- 29-1** 50th Anniversary
of Belle Aire Holiday Park

MAY

- 9-15** Rock & Roll Week
- 27-29** The Voice

JULY

- 9-10** Comedy
- 16-17** Pop & Rock
- 23-24** Summer Holidays Party
- 30-31** Candy Land Pop

AUGUST

- 6-7** Beach Party Theme
- 13-14** Rollback to 70s & 80s
- 20** Feast of Music
- 27-28** Party in the Park

SEPTEMBER

- 3-4** Rock
- 9-11** Reggae & Ska

OCTOBER

- 22-23** Festival of the Dead
- 24-28** Halloween Party

NOVEMBER

TBC TBC

DECEMBER/JANUARY

- 3-4** Christmas Workshop
- 10-11** Christmas Workshop
- 17-18** Christmas Workshop
- 19-31** Christmas Entertainment
- 31** NYE Party (Ticket Entry)
- 1** New Years Day Brunch



Bingo Bonanza

Booking Hotline Telephone: 01493 732 176

Weekly Prices 2022

Bungalow, Chalet & Caravan					A Terms	B Terms	C Terms	D Terms	E Terms	F Terms	
Mar	05	-	Apr	02	Per Week	£190	£230	£240	£255	£270	£295
Apr	02	-	Apr	09		£215	£255	£280	£295	£320	350
Apr	09	-	Apr	15	Sat-Fri (6 Days)	£215	£255	£280	£295	£320	£350
Apr	15	-	Apr	18	Good Friday (Fri-Mon)	£230	£275	£290	£305	£335	£355
Apr	15	-	Apr	23	Easter 8 days Good Friday	£315	£355	£365	£400	£430	£455
Apr	29	-	May	02	Early Bank Holiday Weekend (Fri-Mon)	£165	£175	£200	£255	£275	N/A
Apr	23	-	Apr	30	Per week	£205	£245	£250	£275	£305	£335
Apr	30	-	May	28	Per week	£215	£255	£270	£290	£325	£370
May	28	-	Jun	04	Spring Bank Holiday	£435	£480	£490	£535	£570	£590
Jun	04	-	Jun	11		£280	£320	£345	£365	£370	£385
Jun	11	-	Jun	18		£295	£335	£360	£370	£390	£405
Jun	18	-	Jun	25		£315	£355	£375	£395	£425	£450
Jun	25	-	Jul	02		£325	£365	£410	£460	£485	£510
Jul	02	-	Jul	09		£350	£390	£440	£490	£520	£550
Jul	09	-	Jul	16		£390	£430	£460	£510	£535	£570
Jul	16	-	Jul	23		£470	£510	£540	£595	£625	£690
Jul	23	-	Jul	30		£560	£600	£655	£715	£750	£765
Jul	30	-	Aug	06		£560	£600	£655	£715	£750	£765
Aug	06	-	Aug	13		£560	£600	£655	£715	£750	£765
Aug	13	-	Aug	20		£560	£600	£655	£715	£750	£765
Aug	20	-	Aug	27		£560	£600	£655	£715	£750	£765
Aug	27	-	Sep	03		£465	£490	£510	£535	£550	£590
Sep	03	-	Sep	10		£315	£355	£370	£385	£405	£430
Sep	10	-	Sep	17		£275	£315	£340	£365	£380	£395
Sep	17	-	Sep	24		£250	£290	£315	£335	£365	£375
Sep	24	-	Oct	15	Per Week	£190	£230	£265	£270	£295	£340
Oct	15	-	Oct	22	Half Term	£290	£335	£355	£375	£395	£430
Oct	22	-	Oct	29	Half Term	£290	£335	£355	£375	£395	£430
Oct	29	-	Dec	24		£190	£230	£240	£265	£285	£325
VAT is included in our prices where applicable.											

VAT is included in our prices where applicable.

A Terms	2 Bed Chalets Belle Aire, Seadell and 1 Bed Bungalow Laurels
B Terms	2 Bed Belle Aire Chalet with Gated Verandas
C Terms	2 Bed Caravans Belle Aire, 2 Bed Bungalows Laurels
D Terms	3 Bed Chalets Belle Aire
E Terms	3 Bed Laurels, 3 Bed Chalets Belle Aire with Gated Verandas
F Terms	2 Bed Caravan Belle Aire and 11 Beechwood Road

The above prices are for 2 and 3 bedroom chalets and the 1, 2 and 3 Bedroom bungalows and caravans featured in our brochure. Each accommodation is marked with a letter (A Terms up to F Terms) so that you can easily identify the price of your accommodation from the above list.

The price is for up to 4 people in a 2 bedroom accommodation, and up to 6 in a 3 bedroom accommodation. THIS INCLUDES ALL CHILDREN AND INFANTS. An extra charge of £25 per person per week applies in 2 bedroom chalets, bungalows, caravans and all types of 3 bedroom accommodation. This is for ALL members of the party, including children and infants. (The only exception to this rule is when a cot is hired for a baby).

PLEASE NOTE: Many of the 2 bedroom chalets now only sleep 4 people as per the price list. There will be chalets available that sleep 6 using a bed settee as before. However, this type of chalet must be reserved at the time of booking, and the extra person charge paid. If you are bringing more than 4 people, WE CANNOT change your accommodation to sleep 6 on the day of arrival. Also, please note that only the persons named on your booking form are entitled to stay in the accommodation. Pets are £25 per pet per week.

You may pay your initial deposit or the full balance of your holiday now, or the outstanding balance 6 weeks before the commencement of your holiday by all major credit and debit cards. Over Easter, May, June and September, any extra nights (if available), are charged at **£60 per night**.

Christmas bookings are subject to availability. Please call **01493 732176** for prices and availability.

PLEASE NOTE: Full weeks bookings on Belle-Aire are also now available Monday - Monday and Friday - Friday. Please call us for prices and to book.

Book online: www.carefree-holidays.co.uk

Short Break Prices 2022

Available in 2 bedroom Chalets & Caravans at Belle Aire

MONEY SAVING BREAKAWAYS Super low cost Short Breaks at prices you can afford

Mon	Mar	07	-	Fri	Mar	11	£120	Fri	Mar	04	-	Mon	Mar	07	£110
Mon	Mar	14	-	Fri	Mar	18	£120	Fri	Mar	11	-	Mon	Mar	14	£110
Mon	Mar	21	-	Fri	Mar	25	£120	Fri	Mar	18	-	Mon	Mar	21	£110
Mon	Mar	28	-	Fri	Apr	01	£125	Fri	Mar	25	-	Mon	Mar	28	£110
Mon	Apr	04	-	Fri	Apr	08	£125	Fri	Apr	01	-	Mon	Apr	04	£110
Mon	Apr	11	-	Fri	Apr	15	£135	Fri	Apr	08	-	Mon	Apr	11	£120
Mon	Apr	18	-	Fri	Apr	22	£135	Fri	Apr	15	-	Mon	Apr	18	£210
Mon	Apr	25	-	Fri	Apr	29	£135	Fri	Apr	22	-	Mon	Apr	25	£120
Mon	May	02	-	Fri	May	06	£135	Fri	Apr	29	-	Mon	May	02	£140
Mon	May	09	-	Fri	May	13	£135	Fri	May	06	-	Mon	May	09	£120
Mon	May	16	-	Fri	May	20	£135	Fri	May	13	-	Mon	May	16	£120
Mon	May	23	-	Fri	May	27	£150	Fri	May	20	-	Mon	May	23	£130
Mon	May	30	-	Fri	Jun	03	£260	Fri	May	27	-	Mon	May	30	£215
Mon	Jun	06	-	Fri	Jun	10	£175	Fri	Jun	03	-	Mon	Jun	06	£140
Mon	Jun	13	-	Fri	Jun	17	£180	Fri	Jun	10	-	Mon	Jun	13	£145
Mon	Jun	20	-	Fri	Jun	24	£190	Fri	Jun	17	-	Mon	Jun	20	£155
Mon	Jun	27	-	Fri	Jul	01	£195	Fri	Jun	24	-	Mon	Jun	27	£160
Mon	Jul	04	-	Fri	Jul	08	£210	Fri	Jul	01	-	Mon	Jul	04	£170
Mon	Jul	11	-	Fri	Jul	15	£240	Fri	Jul	08	-	Mon	Jul	11	£185
Mon	Jul	18	-	Fri	Jul	22	£295	Fri	Jul	15	-	Mon	Jul	18	£205
Mon	Jul	25	-	Fri	Jul	29	£365	Fri	Jul	22	-	Mon	Jul	25	£225
Mon	Aug	01	-	Fri	Aug	05	£365	Fri	Jul	29	-	Mon	Aug	01	£225
Mon	Aug	08	-	Fri	Aug	12	£365	Fri	Aug	05	-	Mon	Aug	08	£225
Mon	Aug	15	-	Fri	Aug	19	£365	Fri	Aug	12	-	Mon	Aug	15	£225
Mon	Aug	22	-	Fri	Aug	26	£365	Fri	Aug	19	-	Mon	Aug	22	£225
Mon	Aug	29	-	Fri	Sep	02	£285	Fri	Aug	26	-	Mon	Aug	29	£220
Mon	Sep	05	-	Fri	Sep	09	£185	Fri	Sep	02	-	Mon	Sep	05	£165
Mon	Sep	12	-	Fri	Sep	16	£165	Fri	Sep	09	-	Mon	Sep	12	£140
Mon	Sep	19	-	Fri	Sep	23	£155	Fri	Sep	16	-	Mon	Sep	19	£135
Mon	Sep	26	-	Fri	Sep	30	£125	Fri	Sep	23	-	Mon	Sep	26	£115
Mon	Oct	03	-	Fri	Oct	07	£125	Fri	Sep	30	-	Mon	Oct	03	£115
Mon	Oct	10	-	Fri	Oct	14	£125	Fri	Oct	07	-	Mon	Oct	10	£115
Mon	Oct	17	-	Fri	Oct	21	£175	Fri	Oct	14	-	Mon	Oct	17	£135
Mon	Oct	24	-	Fri	Oct	28	£180	Fri	Oct	21	-	Mon	Oct	24	£145
Mon	Oct	31	-	Fri	Nov	04	£125	Fri	Oct	28	-	Mon	Oct	31	£115
								Fri	Nov	04	-	Mon	Nov	07	£115

Mon - Fri & Fri - Mon Short Breaks available during November and December priced @ £125 per Short Break excluding Christmas.
Dogs Mon - Fri £15 per pet, Fri - Mon £15 per pet. VAT is included in our prices where applicable.

Dear Guest

Please note ALL Short Break holidays are subject to a £20 bedding service charge and a £6 mandatory cancellation plan payment in addition to the accommodation price. Your beds will be made ready for your arrival along with your tea/coffee welcome pack.

We are sure you will agree these Short Break holidays still offer exceptional value.

We look forward to seeing you soon!

Tony Witheridge

Booking Hotline Telephone: 01493 732 176

BOOKING YOUR HOLIDAY IS AS EASY AS 1,2,3

1. Call **01493 732 176** and your call will be answered personally by one of our experienced and friendly staff. Choose your location and dates. Let us know any special requirements and hired goods.

2. Once we have your details and your requirements, a small deposit is payable to confirm your booking, £70 per week or £56 per Short Break - we accept all major debit/credit cards or you can pop your cheque/postal order in the post to us.

3. Once your deposit is paid we will confirm your booking, you will be given a unique booking reference number and your holiday details will be either emailed or posted.
The balance of your holiday should be paid 6 weeks prior to your arrival date.

On receiving your balance receipt - please complete the booking form (found on the reverse of the receipt) with the details of your party members and sign the booking form at the bottom to agree our terms and conditions of hire. **Remember to bring this form with you as it will be required at the time of checking-in.**

OUR BOOKING OFFICE IS OPEN BETWEEN 9am - 7pm DAILY
Call **01493 732 176** or book online at **www.carefree-holidays.co.uk**



Paul



Tony



Janice



Tania

Customer Portal

We have a customer portal on our website, where you will be able to log in with your own password and check your holiday balance and make additional secure payments online. Every time you make a payment you will be sent a confirmation email.

Follow this easy guide:

1. Click the yellow tab 'customer portal'.
2. Enter your email address.
3. If we have not issued you with a password, click on 'forgot password'.
4. On next screen you will be asked again for your email address.
5. Enter this and then click on 'send'. You will then be sent an email link to reset your password.
6. Click on this link, you will then be prompted to type in your chosen password.
7. Click on reset and you will be ready to make your payments on our secure worldpay site.



Pets are welcome at £25 per pet per week
Short Breaks: Friday-Monday at £15, Monday-Friday at £15 per pet.



Holiday Hire Prices

Items	per wk
Towel Bale	£7
Cot with mattress	£10
Highchair	£8
Stairgate	£5
Cot & Highchair	£15



In most of our accommodations we can now offer a full streaming WiFi service. There is a small charge should you wish to take up this option, giving you the choice of a **daily** or **weekly** rate. Once you have chosen to opt for WiFi, you can use up to four devices at any one time. Please enquire at time of booking.

We offer a full range of services to our chalet owners as follows:

- Maintenance and refurbishing services including all electrical and plumbing work.
- Reception and key handling services.
- Full letting service available.
- Accommodation cleaning.
- Linen service.
- Emergency call out service.
- Holiday hire (cots, highchairs, etc).
- TV hire.
- Portable Appliance Testing (PAT).
- If you decide to sell your property, we can act as estate agent.



Booking Hotline Telephone: 01493 732 176

Peace of Mind Protection

Your Holiday Cancellation Protection

Unlike traditional holiday insurance, our cancellation plan provides you with peace of mind from the moment you make your holiday booking. For one small charge of **£6** per Short Break and **£10** per full weeks booking, the balance of the holiday is protected (excludes your non-returnable deposit and cancellation plan premium).

The deposit for a Short Break is **£56** (includes cancellation plan premium) and **£70** per full weeks booking (includes cancellation plan premium).

Our unique protection covers you and the owners of our holiday homes with the right cover. Our owners who reserve accommodation on your behalf also need the reassurance that they will be paid for their accommodation should the necessity arise to cancel a booking at the last minute. The person who initially makes the booking is responsible for the full hire cost, even if you decide you are unable to take the holiday as planned.

Our cancellation protection is now mandatory – this small charge must be paid at the time of your booking unless you have obtained alternative cover which matches or exceeds that which we have been able to arrange on your behalf. If you decide to opt-out of this cancellation protection, then proof of cover must be provided in writing, and a copy of the policy should be provided for our approval. *Please note this is not Travel Insurance this is Carefree Holidays own Cancellation Agreement with you – see notes regarding travel insurance at the bottom of page.

Should you need to cancel for one of the following reasons: Illness, injury, death or maternity of a member of your party, please call our main offices at your earliest possible convenience followed by a written explanation of your reasons for cancelling. It is imperative to telephone as early as possible. For claims relating to medical issues, we request supporting medical certificates. For bereavements, we request a copy of the death certificate.

If you cancel your holiday after the balance of hire is due or has been paid, and the required supporting evidence provided, we will refund your balance of hire (or relieve you of the responsibility of the payment of the balance if it is still outstanding).

Please note: The cancellation protection expires at 11:59 pm the night before your holiday start date.

Exclusions:

- Your initial deposit (this is deemed a booking fee)
- Disinclination to travel
- Claims as a result of any accident or illness of your family pets
- Changes in your financial circumstances or unemployment
- Curtailment of holiday
- Track and Trace isolation without proof

*Carefree Holidays do not offer Travel Insurance, please check that your party and valuables are adequately covered with your Insurance Broker (your home insurance may cover you, please check before commencing your holiday).

Terms & Conditions 2022 Season

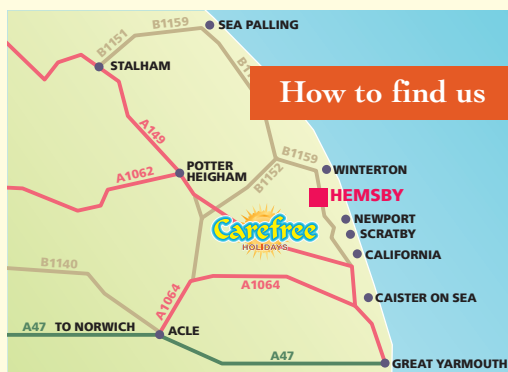
- 1 **Terms.** All terms are per week, per chalet as equipped and described. The time for you to take over is 4pm (subject to unavoidable delays). If you arrive before 4pm, we cannot guarantee your accommodation is up to the required standard (the time between 10am & 4pm is needed to check all accommodation and action any repairs etc.). If you do take over the accommodation before 4pm, we cannot be held responsible for the condition of the chalet.
- 2 At most locations, the check-in time is 4pm unless stated differently on your final receipt (subject to unavoidable delays). You must leave the accommodation by 10am, and you are expected to leave everything clean and tidy as you found it.
- 3 **Wheelchair/Disabled Persons.** Please discuss with us before booking your holiday if you have mobility difficulties to ensure we have accommodation that meets your requirements.
- 4 We always try our best to ensure you will have a peaceful holiday, however, Carefree Holidays will not allow anti-social behaviour to compromise the enjoyment of other holidaymakers in adjoining or nearby holiday homes. Loud music, barking dogs left unattended or unacceptable noise levels, especially late at night, will not be tolerated. If this behaviour persists, you may be asked to leave the park by the management team.
- 5 **Smoking.** All our accommodation are non-smoking units. We politely ask that you do so outside the accommodation. It is strictly forbidden to smoke inside any of our accommodation.
- 6 **Travelling** to your holiday destination is the responsibility of the hirer. Carefree Holidays are not responsible for any problems you may have with travel arrangements, i.e. weather conditions, fuel problems, vehicle breakdown etc. Monies paid cannot be refunded or transferred to another date or holiday.
- 7 You will be held responsible to make good or pay for any damage to or removal from the accommodation, fittings, utensils, soiled mattresses and bedding.
- 8 **Booking Deposit.** The deposit is £70 per week including £10 Cancellation fee as your initial payment or £56 inclusive of Cancellation Plan Payment per Short Break.
- 9 **Balance of Hire Money.** The balance is payable at least six weeks before your holiday begins. A receipt will be sent to acknowledge your deposit which will show the remaining balance required six weeks before your holiday. No further invoice will be sent. The balance of your holiday will be protected for £10 per week or £6 per Short Break under the Cancellation Plan, this is to be paid when the booking is made.
- 10 **Barbecues**, including disposables, are strictly forbidden on all of the parks.
- 11 All MALE or all FEMALE party bookings are at the management's discretion.
- 12 Should the accommodation no longer be available when the deposit and booking form is received, the deposit will be refunded in full. Where possible, an alternative choice of accommodation will be offered.
- 13 **Availability.** The booking is made on the understanding that the property will be placed at your disposal on the date stated. Should this not be possible through circumstances not under the control of the owner (e.g. fire, theft or damage) we cannot guarantee to provide an alternative property. In this case, all monies paid shall be returned in full, but the hirer shall have no further claim against 'Carefree Holidays'. Carefree Holidays endeavour to ensure the availability of amenities in its brochure, but shall not be liable in respect of their non-availability.
- 14 **Carefree Holidays** shall not be liable for the death of, or injury to any person on holiday in, or visiting a Carefree Holidays accommodation. Nor for any loss of, or damage to, the property of any such person, however any such death, injury, loss or damage may be caused.
- 15 **Plans and diagrams** shown in the brochure are not drawn to scale and are intended only as a guide to help you.
- 16 **All Persons** in your party (including all children and infants) must be entered on the booking form along with details of any pets you wish to bring. Carefree Holidays reserve the right to refuse persons or pets not entered on the booking form.
- 17 **Dogs.** Japanese Akita, Neapolitan Mastiffs, Rottweilers, Pitbull Terriers, Japanese Tosas, Wolfhound hybrids or any cross-bred dogs from these breeds are not allowed in any of our accommodation.
- 18 **Car Parking** at all accommodation advertised in this brochure is at the owners' risk.
- 19 **Transferring** bookings will incur a charge of £10 per week to cover the cost of administration.
- 20 In the event of a national lockdown due Covid, a refund will be offered to you less a £15 administration fee.

E & OE at the time of going to print, all offers etc, are correct. Dec 2021.



Carefree

HOLIDAYS



How to find us

Booking Office:

Carefree Holidays,

Chapel Briars, Yarmouth Road, Hemsby,
Great Yarmouth, Norfolk NR29 4NJ.

Booking Hotline:

01493 732 176

Visit our website:

www.carefree-holidays.co.uk