

Carefree

HOLIDAYS

2021



Call
Carefree today
to book a
fantastic 2021
holiday!



BOOKING HOTLINE 01493 732 176

OPEN 9am to 7pm, 7 days a week

www.carefree-holidays.co.uk



2021

Welcome...

Hello and welcome to the new 2021 Carefree Holidays brochure. We are sure you will find something amongst its pages to suit your holiday requirements. As ever, our team have been working endlessly to provide you with the most comfortable, affordable holiday homes. We are certain that once you have visited us here at Hemsby, you will join our repeat customer following who return to us time and time again. We have a Shop & Cafe on site where you can enjoy a cooked breakfast or a coffee and cake.

At Reception, we have installed perspex screens and hand sanitizers to keep our staff and customers as safe as possible. It's the same at the club, and they have erected a Marquee with well-spaced table and chairs as well to be Covid-19 safe.

Our brochure contains information on various types of accommodation from two bedroom chalets with club entertainment on-site, to caravans and bungalows. Check through the pages to select the type of holiday that meets your requirements or call our dedicated booking line on **01493 732176** for help from our experienced and friendly booking team – they will be happy to help you select the right choice for you and your party. Once we have made your reservation and your deposit is paid, we will send you a receipt by post or email. Alternatively, you can log onto the website on www.carefree-holidays.co.uk and select your preference from the accommodation pages. Payments can be made on our secure server and we accept all major credit and debit cards so it couldn't be easier.

Our intention is to offer the very best affordable holiday accommodation we can, to this end we now prepare each accommodation carefully for your arrival. The beds

will be made for you and your party and a Welcome Pack including tea, coffee, milk and sugar will be left for your convenience so that you can settle into your holiday accommodation after your journey to Hemsby.

We have a Customer Portal on our website, where you will be able to log in with your own password and check your holiday balance and make additional secure payments online. Every time you make a payment you will be sent a confirmation email.

For telephone bookings, we prefer to send you your confirmation by email if possible. If you do not have an email address, we will send you your confirmation in the post (we will always ask which you prefer).

Please note that due to the additional work this year to clean and sanitize to a good standard and decontaminate your holiday home with a fogging machine to make it Covid-19 safe, our check-in time will be 4pm. However, please remember you can book an early check-in at 1pm for a small charge, there are limited numbers available per week / Short Break, so be sure to book your early arrival at the time of making your booking.

For those guests wishing to spread the cost of their holiday, our popular payment plan can help. Once your deposit has been paid, you can opt to pay as little as £20 instalments until your holiday is paid up. This service is FREE if you receive your receipts by email.

We pride ourselves on providing you with exceptional care, we know how important it is to ensure your holiday goes without problems, from the moment you book until your departure, we are at your service.

We look forward to seeing you soon.

Kindest regards,

Tony Witheridge

Customer Care & Service

At Carefree Holidays, we really do care that your holiday runs smoothly and without any problems. With this in mind, should you have any problems during your stay, please contact us at our reception on Belle Aire or a telephone call to our main booking office at Chapel Briars **01493 732 176**. This will bring prompt assistance to you in a Covid-19 safe way. Our maintenance staff will always wear masks when entering your accommodation or preferably while you are out and about.

We want to deal with any problems while you are here, so please don't wait until you get home as we will not be able to help you if you have not given us the opportunity to assist you whilst you were staying with us.

NEW for 2021



Gated verandas

Available on some chalets on Belle-Aire.

See Page 5 for pictures and more information.

Book online: www.carefree-holidays.co.uk

Customer Portal
Quick and easy payments online - see page 12.

Early Check-in option available
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Pets Welcome

Sleeps
4-5

A
Terms

Seadell Holiday Park

Detached holiday chalets adjoining Beach Road, Hemsby. Pets welcome (see page 12 for charges).



These very popular detached chalets are located on a very well kept park. The grounds feature mature trees, winding roads and large grassed areas all around to make it very unique. There is not a club on site but the Belle Aire Park, which is just a few minutes walk away, offers free entry into their club which offers nightly entertainment during the peak holiday season. Alternatively, head to the main Beach Road in Hemsby where you will find an abundance of amusements, including pubs, clubs and places to eat.

These 2 bedroom chalets sleep between 4 and 5 people in 1 double bed and 2 singles with a Z bed in the lounge. The kitchen is fully equipped with full size cooker, fridge and microwave. And the bathrooms have a shower cubicle, hand basin and WC.

You may park your vehicle outside the chalet on the grassed area. Electricity is by £1 coin meter, and all beds are ready for your arrival along with a Welcome Pack of tea and coffee.



Booking Hotline Telephone: 01493 732 176

Belle Aire

Holiday Park

Great for family holidays!



Sleeps
4-6

A
Terms

B
Terms

Sleeps
6/7

D
Terms

E
Terms

Wi-Fi

Short breaks available in 2 bedroom chalets only.

Our Belle Aire family park is situated on the busy Beach Road in Hemsby just a few minutes walk away from the beautiful sandy beach.

The park has a lively, family-friendly club, offering nightly entertainment throughout the peak holiday season as well as themed weekends and events during the year. Peter, the Manager, along with our resident host Lee and his team, endlessly to make sure your holiday experience is a good one. They will make sure you are made welcome from the moment you walk through the doors and throughout your stay with nightly bingo (numbers permitting), live bands, discos and of course, the odd Karaoke night too.

NEW for 2021 We can now offer some 2 and 3 bedroom chalets which have gated verandas with bistro sets for your comfort and privacy. These are ideal should you want to sit outside your chalet your children or your pet. These will be under our B Terms for a 2 bedroom chalet and E Terms for a 3 bedroom chalet. The prices set are well worth the little extra for added luxury.

2-3 bedroom chalets. Beach Road, Hemsby.
Pets welcome (see page 12 for charges).



Shop & Cafe



Children's Play Area



Nearby Beaches

Book online: www.carefree-holidays.co.uk

Customer Portal

Quick and easy payments online - see page 12.

Early Check-in option available
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Two bed chalets



NEW
for 2021

The club offers free entry to all – so no extra surprise expenses once you arrive! There is also a children's play area with climbing frames, sandpit and swings. Pets are welcome on our park, a charge of £25 per pet per full weeks break or £10/£15 per Short Break applies.

There are three types of accommodation on the Belle Aire; 2 and 3 bedroom chalets and lovely caravans. But be reassured whatever you choose you are certain to be very comfortable, our holiday homes are all double glazed with fully fitted kitchens, open plan lounges with comfortable sofas, bathroom with shower cubicle, washbasin and toilet.

Our 2 bedroom chalets offer various sleeping arrangements but the majority sleep 4 only in one double bed and 2 singles. If you have more than 4 persons in your party, extra person charges apply at £25 for full week bookings and £15 per person for a Short Break, ask at the time of booking.



3 bedroom chalets offer sleeping for up to 6 or 7 people. Again, extra person charges apply at £25 per person for a full week and £15

per person for a Short Break. These charges apply after 6 persons. Please note, there are limited numbers of larger accommodation, so book early to avoid disappointment.

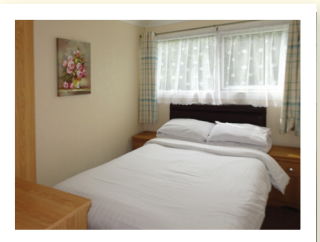
All of our accommodations are fully equipped with full-size cookers, fridges, microwaves - everything you need to self-cater. We are pleased to confirm that our accommodation meets the criteria set down by the East of England Tourist Board.



Every one of our holiday homes has either Satellite TV or Freeview TV offering a wide choice of channels. Electricity is by card meter, cards available from Club Belle daily. Please note bed linen is free on full week bookings, however on

short breaks, a small bedding service charge will apply (see page 11). Your beds are made ready for your arrival along with a Welcome Pack of tea and coffee.

Along Beach Road, you will find many attractions, amusements, places to eat along with Hemsby's Bakery, fun-fair, crazy golf, trampoline and indoor ball park for children.



* Interiors of chalets may vary from images shown.

For some of the best entertainment around, don't miss a visit to Club Belle, free entry for all!

The Club Belle offers nightly entertainment throughout the summer and at Halloween and Christmas. The club offers a variety of acts to suit all ages and tastes including dance shows, variety acts, club singers and rock 'n' roll bands. Not forgetting the little ones, there is kids entertainment each evening to keep them laughing and having fun. There's daily cash bingo, competitions and raffles, games and quizzes too.

Check our website for details of all events: www.carefree-holidays.co.uk

Belle AIRE
Holiday Park Hemsby



ENTERTAINMENT DATES*
FOR THE DIARY 2021 see p9

Booking Hotline Telephone: 01493 732 176

FREE
WiFi

11 Beechwood Bungalow



Pets Welcome

Sleeps
4

2 bedroom bungalow in the centre of Hemsby.
Pets welcome (see page 12 for charges).

F
Terms



11 Beechwood Road is situated on a quiet cul-de-sac in the village of Hemsby, within walking distance of the local Co-op supermarket, doctors, dentist, pharmacy, hairdressers and Beach Road.

This fully detached bungalow with its own driveway has an enclosed back garden with table and chairs where you can sit and relax overlooking extensive farmland views. The



modern lounge has a 40" flat-screen TV and DVD player. The fully fitted kitchen/dining area has a built-in double oven/microwave and ceramic hob, fridge/freezer, washing machine and dishwasher. The bathroom has a shower cubicle, hand basin and toilet. The double bedroom has a double bed, built-in wardrobe and bedside tables. The second bedroom has two single beds, double wardrobe and bedside tables.

For early/late breaks central heating is available on request for an extra cost.



Guests staying at the Beechwood bungalows benefit from FREE entry into Club Belle, on the Belle-Aire Holiday Park

Sleeps
4-6

Belle Aire Caravan Park



Pets Welcome

C
Terms

2 & 3 bedroom caravans, Beach Road, Hemsby.
Pets welcome (see page 12 for charges).

F
Terms



attached, which provides an outside entertainment area, or a secure outside space for your pet.

These quality caravans offer free gas for your hot water and heating, electricity is by card meter but the amount consumed is minimal in caravans. Bed linen is provided free on full week bookings, and your beds will be made up for your arrival along with a Welcome Pack of tea & coffee. If you forget to bring your towels for your shower room, you can hire these items at time of booking. Some caravans have central heating at an extra cost, prices on application.

The key benefit for these lovely modern caravans is the advantage of being able to park next to the holiday home providing extra security for your vehicle and ease of loading/unloading. These individual units provide privacy, peace and quiet. Many have patio areas or verandas

Book online: www.carefree-holidays.co.uk

Customer Portal
Quick and easy payments online - see page 12.

Early Check-in option available
1pm check-in for **£10** extra, book early to avoid disappointment as limited numbers available!



Sleeps 2-3

A Terms

Sleeps 4-5

C Terms

Sleeps 6-7

E Terms

Wi-Fi

The Laurels Bungalows

1, 2 & 3 bedroom bungalows. St Thomas Road, Hemsby. Pets welcome (see page 12 for charges).



While our Laurels bungalows are situated close by to the busy Beach Road and only minutes away from the golden sandy beach, their location affords peace and tranquillity too – whatever your preference they certainly fit the bill. Fully equipped and with comfort in mind you won't be disappointed.

There are three different size bungalows to choose from, 1, 2 or 3 bedrooms. All have bathrooms with shower cubicles, fully fitted kitchens and comfortable living rooms offering a home from home experience. (Extra person charges apply at £25 per person). Please ask at the time of booking.

Bedding bales are available at the Laurels Bungalows costing £10 for A terms, £20 for C terms and £25 for E terms, please note these charges are mandatory. Your bungalow will be carefully prepared, and your beds will be made up ready for your arrival. A Welcome Pack of tea and coffee will be provided.



Your pets are welcome at a cost of £25 per pet, please note pets must be kept on a leash at all times and any pet fouling must be picked up.

Parking is adjacent to the bungalows with designated parking places and security lighting for peace of mind. Electricity is supplied by coin meter.



Guests staying at the Laurels bungalows benefit from FREE entry into Club Belle, on the Belle-Aire Holiday Park

Booking Hotline Telephone: 01493 732 176

@ LETS KEEP IN TOUCH!
 Make sure we have your email address, so we can send you your receipts and holiday details.

Places of Interest

The coastline along the east of England offers miles and miles of golden sandy beaches, inland just a few miles the tranquil waters of the **Norfolk Broads** offer lazy days spent down by the water – hire a day launch or take a trip on one of the broads tours on boats like the Southern Comfort. Close by to Hemsby is the **Thrigby Hall Wildlife Gardens**. Spend a day walking in these beautiful grounds, visit the reptile house and enjoy the lake where many species of birds can be found.



Gt Yarmouth Seafront



SeaLife Centre



Thrigby Hall



GREAT YARMOUTH RACECOURSE



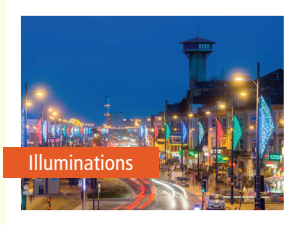
Greyhound Stadium



Stock Car Racing



Hippodrome



Illuminations



Lost World Crazy Golf



Beach Road

Great Yarmouth's Golden Mile, the jewel of the East Coast, plenty for all the family from amusements to places to eat, try a landau ride from one end of the seafront to the other, take a ride on the open decked buses or visit the **SeaLife Centre**, a firm family favourite. Visit Great Yarmouth at night to see the illuminations, or sit and watch the world go by! Enjoy a night out at **Britannia Pier** and watch one of the fantastic live shows, or visit the **Pleasure Beach** with over 70 rides, sideshows and attractions.

The historic city of Norwich is just 20 miles away, where you can visit the **Castle** or spend hours shopping in the superb **Castle Quarter** or **Chantry Place** shopping centres.

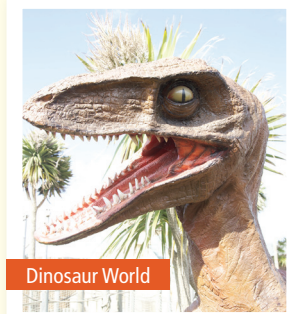
Hemsby itself is a pretty Norfolk village, with almost every type of entertainment. From amusement arcades, crazy golf or the children's funfair, or if you feel energetic, try the trampoline and the ball park. If you're feeling hungry, there are many food outlets to satisfy your appetite. And the beautiful beach is complemented with wonderful walks in the valley, an ideal place for you to exercise your pet.

If you fancy a flutter, check out the race dates for **Great Yarmouth Races** on their website greatyarmouth-racecourse.co.uk/whats-on.

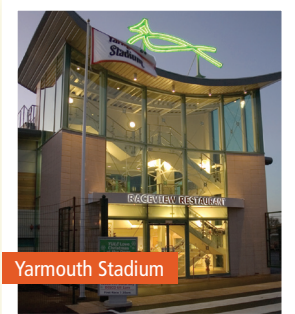
Or try a night out at the **Greyhound Stadium** at Great Yarmouth, which hosts banger and stock car racing during the summer season.



Fun at the Go Karts!



Dinosaur World



Yarmouth Stadium



Yarmouth Stadium: Restaurant Upper Tier

Pictures courtesy of Visit Norfolk www.visitnorfolk.co.uk and Gt Yarmouth Borough Council www.greatyarmouth.co.uk

Book online: www.carefree-holidays.co.uk

Hemsby Beach Road Attractions



Outdoor Marquee by day



Outdoor Marquee by night



Live Bands



Dressing Up Fun!



Outdoor stage



The Club



Club Belle

Belle AIRE
Holiday Park Hemsby

ENTERTAINMENT DATES* FOR THE DIARY 2021

*Subject to change.

MARCH/APRIL

TBC Craft Fair
Eggcellent Easter Entertainment

MAY

TBC 1st Bank Holiday
7-9 Fitness Weekend
14-16 Spring Choir W/end
28-31 Rewind Weekender
Prizes for Best Dressed!
Fri 28: 90s
Sat 29: 80s
Sun 30: 70s
Mon 31: 60s

JUNE

21-25 Bingo Bonanza Week
25-27 Divas Weekend

JULY

3-4 Belle Aire in Bloom
Plant & Flower Workshops,
Stalls, Demos & Talks
16-18 Legends Weekend

AUGUST

21-22 Feast of Music W/end
with food and drink festival

SEPTEMBER

18 Oktoberfest
24-26 Country Weekend

OCTOBER

22-24 El Día De Muertos W/e

NOVEMBER

TBC **TBC**

DECEMBER

3-5 Christmas Choir W/e
TBC Christmas Market
TBC Panto



Bingo Bonanza

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Weekly Prices 2021

Bungalow, Chalet & Caravan					A	B	C	D	E	F	
					Terms	Terms	Terms	Terms	Terms	Terms	
Mar	06	-	Mar	27	Per week	£180	£220	£225	£240	£260	£285
Mar	27	-	Apr	02	Sat-Fri (6 days)	£205	£245	£255	£275	£305	£330
Apr	02	-	Apr	05	Good Friday (Fri-Mon)	£210	£250	£265	£275	£290	£320
Apr	02	-	Apr	10	Easter Good Friday (8 days)	£285	£325	£330	£365	£390	£415
Apr	30	-	May	03	Early Bank Holiday W/E (Fri-Mon)	£150	£160	£190	£240	£260	N/A
Apr	10	-	May	01	Per week	£185	£225	£240	£260	£290	£320
May	01	-	May	29	Per week	£195	£235	£260	£275	£310	£350
May	29	-	Jun	05	Spring Bank Holiday	£395	£435	£445	£485	£520	£535
Jun	05	-	Jun	12	Per week	£265	£305	£330	£340	£355	£365
Jun	12	-	Jun	19		£280	£320	£340	£350	£370	£385
Jun	19	-	Jun	26		£300	£340	£360	£380	£405	£430
Jun	26	-	Jul	03		£310	£350	£390	£440	£465	£485
Jul	03	-	Jul	10		£335	£375	£420	£470	£495	£520
Jul	10	-	Jul	17		£370	£410	£440	£485	£510	£535
Jul	17	-	Jul	24		£445	£485	£490	£575	£595	£630
Jul	24	-	Jul	31		£510	£550	£595	£650	£680	£695
Jul	31	-	Aug	07		£510	£550	£595	£650	£680	£695
Aug	07	-	Aug	14		£510	£550	£595	£650	£680	£695
Aug	14	-	Aug	21		£510	£550	£595	£650	£680	£695
Aug	21	-	Aug	28		£510	£550	£595	£650	£680	£695
Aug	28	-	Sep	04		£425	£445	£485	£500	£525	£545
Sep	04	-	Sep	11		£275	£315	£305	£350	£370	£390
Sep	11	-	Sep	18		£240	£280	£290	£310	£340	£360
Sep	18	-	Sep	25		£235	£275	£285	£305	£330	£340
Sep	25	-	Oct	16	Per week	£180	£220	£240	£260	£280	£310
Oct	16	-	Oct	23	Half Term	£265	£305	£320	£340	£360	£390
Oct	23	-	Oct	30	Half Term	£265	£305	£320	£340	£360	£390
Oct	30	-	Dec	18		£180	£220	£225	£250	£270	£295

VAT is included in our prices where applicable.

A Terms	2 Bed Chalets Belle Aire, Seadell and 1 Bed Bungalow Laurels
B Terms	2 Bed Belle Aire Chalet with Gated Verandas
C Terms	2 Bed Caravans Belle Aire, 2 Bed Bungalows Laurels
D Terms	3 Bed Chalets Belle Aire
E Terms	3 Bed Laurels, 3 Bed Chalets Belle Aire with Gated Verandas
F Terms	2 & 3 Bed Caravans Belle Aire, 11 Beechwood Road

The above prices are for 2 and 3 bedroom chalets and the 1, 2 and 3 Bedroom bungalows and caravans featured in our brochure. Each accommodation is marked with a letter (A Terms up to F Terms) so that you can easily identify with this price list the price of your accommodation.

The price is up to 4 people in all 2 bedroom accommodation and up to 6 in all 3 bedroom accommodation (THIS INCLUDES ALL CHILDREN AND INFANTS). An extra person charge of £25 per person per week applies in 2 bedroom chalets, bungalows, caravans and all types of 3 bedroom accommodation. This is for ALL members of the party, including children and infants. (The only exception to this rule is when a cot is hired for a baby).

PLEASE NOTE: Many of the 2 bedroom chalets now only sleep 4 people, as per the price list. There will be chalets available that sleep 6 using a bedsettee as before. However, this type of chalet must be reserved at the time of booking, and the extra person charge paid. If you are bringing more than 4 people, WE CANNOT, on the day of arrival change your accommodation to sleep 6, if previously you had booked for 4. Also please note that only the persons named on your booking form are entitled to stay in the accommodation. Pets are £25 per pet per week.

You may pay your initial deposit or the full balance of your holiday now, or the outstanding balance on your holiday 6 weeks before the commencement of your holiday by all major credit and debit cards. Over Easter, May, June and September, any extra nights (if available), are charged at **£50 per night**.

Christmas bookings are subject to availability. Please call **01493 732176** for prices and availability.

PLEASE NOTE: Full weeks bookings on Belle-Aire are also now available Monday - Monday and Friday - Friday. Please call us for prices and to book.

Book online: www.carefree-holidays.co.uk

Short Break Prices 2021

Available in 2 bedroom Chalets & Caravans at Belle Aire

MONEY SAVING BREAKAWAYS Super low cost Short Breaks at prices you can afford

Mon	Mar	01	-	Fri	Mar	05	£120	Fri	Mar	05	-	Mon	Mar	08	£110
Mon	Mar	08	-	Fri	Mar	12	£120	Fri	Mar	12	-	Mon	Mar	15	£110
Mon	Mar	15	-	Fri	Mar	19	£120	Fri	Mar	19	-	Mon	Mar	22	£110
Mon	Mar	22	-	Fri	Mar	26	£120	Fri	Mar	26	-	Mon	Mar	29	£110
Mon	Mar	29	-	Fri	Apr	02	£125	Fri	Apr	02	-	Mon	Apr	05	£190
Mon	Apr	05	-	Fri	Apr	09	£140	Fri	Apr	09	-	Mon	Apr	12	£120
Mon	Apr	12	-	Fri	Apr	16	£135	Fri	Apr	16	-	Mon	Apr	19	£120
Mon	Apr	19	-	Fri	Apr	23	£135	Fri	Apr	23	-	Mon	Apr	26	£120
Mon	Apr	26	-	Fri	Apr	30	£135	Fri	Apr	30	-	Mon	May	03	£120
Mon	May	03	-	Fri	May	07	£135	Fri	May	07	-	Mon	May	10	£120
Mon	May	10	-	Fri	May	14	£140	Fri	May	14	-	Mon	May	17	£125
Mon	May	17	-	Fri	May	21	£145	Fri	May	21	-	Mon	May	24	£130
Mon	May	24	-	Fri	May	28	£150	Fri	May	28	-	Mon	May	31	£205
Mon	May	31	-	Fri	Jun	04	£245	Fri	Jun	04	-	Mon	Jun	07	£135
Mon	Jun	07	-	Fri	Jun	11	£170	Fri	Jun	11	-	Mon	Jun	14	£140
Mon	Jun	14	-	Fri	Jun	18	£180	Fri	Jun	18	-	Mon	Jun	21	£150
Mon	Jun	21	-	Fri	Jun	25	£190	Fri	Jun	25	-	Mon	Jun	28	£155
Mon	Jun	28	-	Fri	Jul	02	£195	Fri	Jul	02	-	Mon	Jul	05	£165
Mon	Jul	05	-	Fri	Jul	09	£210	Fri	Jul	09	-	Mon	Jul	12	£175
Mon	Jul	12	-	Fri	Jul	16	£235	Fri	Jul	16	-	Mon	Jul	19	£195
Mon	Jul	19	-	Fri	Jul	23	£290	Fri	Jul	23	-	Mon	Jul	26	£205
Mon	Jul	26	-	Fri	Jul	30	£345	Fri	Jul	30	-	Mon	Aug	02	£205
Mon	Aug	02	-	Fri	Aug	06	£345	Fri	Aug	06	-	Mon	Aug	09	£205
Mon	Aug	09	-	Fri	Aug	13	£345	Fri	Aug	13	-	Mon	Aug	16	£205
Mon	Aug	16	-	Fri	Aug	20	£345	Fri	Aug	20	-	Mon	Aug	23	£205
Mon	Aug	23	-	Fri	Aug	27	£345	Fri	Aug	27	-	Mon	Aug	30	£195
Mon	Aug	30	-	Fri	Sep	03	£270	Fri	Sep	03	-	Mon	Sep	06	£145
Mon	Sep	06	-	Fri	Sep	10	£170	Fri	Sep	10	-	Mon	Sep	13	£125
Mon	Sep	13	-	Fri	Sep	17	£155	Fri	Sep	17	-	Mon	Sep	20	£125
Mon	Sep	20	-	Fri	Sep	24	£150	Fri	Sep	24	-	Mon	Sep	27	£110
Mon	Sep	27	-	Fri	Oct	01	£120	Fri	Oct	01	-	Mon	Oct	04	£110
Mon	Oct	04	-	Fri	Oct	08	£120	Fri	Oct	08	-	Mon	Oct	11	£110
Mon	Oct	11	-	Fri	Oct	15	£120	Fri	Oct	15	-	Mon	Oct	18	£135
Mon	Oct	18	-	Fri	Oct	22	£170	Fri	Oct	22	-	Mon	Oct	25	£135
Mon	Oct	25	-	Fri	Oct	29	£170	Fri	Oct	29	-	Mon	Nov	01	£110
Mon	Nov	01	-	Fri	Nov	05	£120	Fri	Nov	05	-	Mon	Nov	08	£110

Mon - Fri & Fri - Mon Short Breaks available during November and December priced @ £95 per Short Break excluding Christmas.
Dogs Mon - Fri £15 per pet, Fri - Mon £10 per pet. VAT is included in our prices where applicable.

Dear Guest

Please note ALL Short Break holidays are subject to a £20 bedding service charge and a £6 mandatory cancellation plan payment in addition to the accommodation price. Your beds will be made ready for your arrival along with your tea/coffee welcome pack.

We are sure you will agree these Short Break holidays still offer exceptional value.

We look forward to seeing you soon!

Tony Witheridge

Booking Hotline Telephone: 01493 732 176

BOOKING YOUR HOLIDAY IS AS EASY AS 1,2,3

1. Call **01493 732 176** and your call will be answered personally by one of our experienced and friendly staff. Choose your location and dates. Let us know any special requirements and hired goods.

2. Once we have your details and your requirements, a small deposit is payable to confirm your booking, £70 per week or £56 per Short Break - we accept all major debit/credit cards or you can pop your cheque/postal order in the post to us.

3. Once your deposit is paid we will confirm your booking, you will be given a unique booking reference number and your holiday details will be either emailed or posted.

The balance of your holiday should be paid 6 weeks prior to your arrival date.

On receiving your balance receipt - please complete the booking form (found on the reverse of the receipt) with the details of your party members and sign the booking form at the bottom to agree our terms and conditions of hire. **Remember to bring this form with you as it will be required at the time of checking in.**

OUR BOOKING OFFICE IS OPEN BETWEEN 9am - 7pm DAILY
Call **01493 732 176** or book online at www.carefree-holidays.co.uk



Paul



Lucy



Janice



Tania

Customer Portal

We have a customer portal on our website, where you will be able to log in with your own password and check your holiday balance and make additional secure payments online. Every time you make a payment you will be sent a confirmation email.

Follow this easy guide:

1. Click the yellow tab 'customer portal'.
2. Enter your email address.
3. If we have not issued you with a password, click on 'forgot password'.
4. On next screen you will be asked again for your email address.
5. Enter this and then click on 'send'. You will then be sent an email link to reset your password.
6. Click on this link, you will then be prompted to type in your chosen password.
7. Click on reset and you will be ready to make your payments on our secure worldpay site.



Pets are welcome at £25 per pet per week
Short Breaks: Friday-Monday at £10, Monday-Friday at £15 per pet.



Holiday Hire Prices

Items	per wk
Towel Bale	£6
Cot with mattress	£10
Highchair	£8
Stairgate	£5
Cot & Highchair	£15



In most of our accommodations we can now offer a full streaming WiFi service. There is a small charge should you wish to take up this option, giving you the choice of a **daily** or **weekly** rate. Once you have chosen to opt for WiFi, you can use up to four devices at any one time. Please enquire at time of booking.

We offer a full range of services to our chalet owners as follows:

- Maintenance and refurbishing services including all electrical and plumbing work.
- Reception and key handling services.
- Full letting service available.
- Accommodation cleaning.
- Linen service.
- Emergency call out service.
- Holiday hire (cots, highchairs, etc).
- TV hire.
- Portable Appliance Testing (PAT).
- If you decide to sell your property, we can act as estate agent.



Booking Hotline Telephone: 01493 732 176

Peace of Mind Protection

Your Holiday Cancellation Protection

Unlike traditional holiday insurance, our cancellation plan provides you with peace of mind from the moment you make your holiday booking. For one small charge of **£6** per Short Break and **£10** per full weeks booking, the balance of the holiday is protected (excludes your non-returnable deposit and cancellation plan premium).

The deposit for a Short Break is **£56** (includes cancellation plan premium) and **£70** per full weeks booking (includes cancellation plan premium).

Our unique protection covers you and the owners of our holiday homes with the right cover. Our owners who reserve accommodation on your behalf also need the reassurance that they will be paid for their accommodation should the necessity arise to cancel a booking at the last minute. The person who initially makes the booking is responsible for the full hire cost, even if you decide you are unable to take the holiday as planned.

Our cancellation protection is now mandatory – this small charge must be paid at the time of your booking unless you have obtained alternative cover which matches or exceeds that which we have been able to arrange on your behalf. If you decide to opt-out of this cancellation protection, then proof of cover must be provided in writing, and a copy of the policy should be provided for our approval. *Please note this is not Travel Insurance this is Carefree Holidays own Cancellation Agreement with you – see notes regarding travel insurance at the bottom of page.

Should you need to cancel for one of the following reasons: illness, injury, death or maternity of a member of your party, please call our main offices at your earliest possible convenience followed by a written explanation of your reasons for cancelling. It is imperative to telephone as early as possible. For claims relating to medical issues, we request supporting medical certificates. For bereavements, we request a copy of the death certificate.

If you cancel your holiday after the balance of hire is due or has been paid, and the required supporting evidence provided, we will refund your balance of hire (or relieve you of the responsibility of the payment of the balance if it is still outstanding).

Please note: The cancellation protection expires at 11:59 pm the night before your holiday start date.

Exclusions:

- Your initial deposit (this is deemed a booking fee)
- Disinclination to travel
- Claims as a result of any accident or illness of your family pets
- Changes in your financial circumstances or unemployment
- Curtailment of holiday
- Track and Trace isolation without proof

*Carefree Holidays do not offer Travel Insurance, please check that your party and valuables are adequately covered with your Insurance Broker (your home insurance may cover you, please check before commencing your holiday).

Terms & Conditions 2021 Season

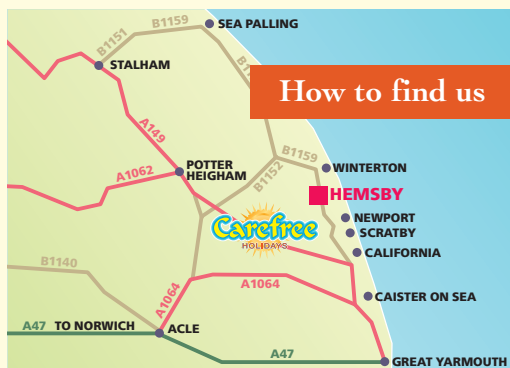
- 1 Terms.** All terms are per week, per chalet as equipped and described. The time for you to take over is 4pm (subject to unavoidable delays). If you arrive before 4pm, we cannot guarantee your accommodation is up to the required standard (the time between 10am & 4pm is needed to check all accommodation and action any repairs etc.). If you do take over the accommodation before 4pm, we cannot be held responsible for the condition of the chalet.
- 2** At most locations, the check-in time is 4pm unless stated differently on your final receipt (subject to unavoidable delays). You must leave the accommodation by 10am, and you are expected to leave everything clean and tidy as you found it.
- 3 Wheelchair/Disabled Persons.** Please discuss with us before booking your holiday if you have mobility difficulties to ensure we have accommodation that meets your requirements.
- 4** We always try our best to ensure you will have a peaceful holiday, however, Carefree Holidays will not allow anti-social behaviour to compromise the enjoyment of other holidaymakers in adjoining or nearby holiday homes. Loud music, barking dogs left unattended or unacceptable noise levels, especially late at night, will not be tolerated. If this behaviour persists, you may be asked to leave the park by the management team.
- 5 Smoking.** All our accommodation are non-smoking units. We politely ask that you do so outside the accommodation. It is strictly forbidden to smoke inside any of our accommodation.
- 6 Travelling** to your holiday destination is the responsibility of the hirer. Carefree Holidays are not responsible for any problems you may have with travel arrangements, i.e. weather conditions, fuel problems, vehicle breakdown etc. Monies paid cannot be refunded or transferred to another date or holiday.
- 7** You will be held responsible to make good or pay for any damage to or removal from the accommodation, fittings, utensils, soiled mattresses and bedding.
- 8 Booking Deposit.** The deposit is £70 per week including £10 Cancellation fee as your initial payment or £56 inclusive of Cancellation Plan Payment per Short Break.
- 9 Balance of Hire Money.** The balance is payable at least six weeks before your holiday begins. A receipt will be sent to acknowledge your deposit which will show the remaining balance required six weeks before your holiday. No further invoice will be sent. The balance of your holiday will be protected for £10 per week or £6 per Short Break under the Cancellation Plan, this is to be paid when the booking is made.
- 10 Barbecues,** including disposables, are strictly forbidden on all of the parks.
- 11** All MALE or all FEMALE party bookings are at the management's discretion.
- 12** Should the accommodation no longer be available when the deposit and booking form is received, the deposit will be refunded in full. Where possible, an alternative choice of accommodation will be offered.
- 13 Availability.** The booking is made on the understanding that the property will be placed at your disposal on the date stated. Should this not be possible through circumstances not under the control of the owner (e.g. fire, theft or damage) we cannot guarantee to provide an alternative property. In this case, all monies paid shall be returned in full, but the hirer shall have no further claim against 'Carefree Holidays'. Carefree Holidays endeavour to ensure the availability of amenities in its brochure, but shall not be liable in respect of their non-availability.
- 14 Carefree Holidays** shall not be liable for the death of, or injury to any person on holiday in, or visiting a Carefree Holidays accommodation. Nor for any loss of, or damage to, the property of any such person, however any such death, injury, loss or damage may be caused.
- 15 Plans and diagrams** shown in the brochure are not drawn to scale and are intended only as a guide to help you.
- 16 All Persons** in your party (including all children and infants) must be entered on the booking form along with details of any pets you wish to bring. Carefree Holidays reserve the right to refuse persons or pets not entered on the booking form.
- 17 Dogs.** Japanese Akita, Neapolitan Mastiffs, Rottweilers, Pitbull Terriers, Japanese Tosas, Wolfhound hybrids or any cross-bred dogs from these breeds are not allowed in any of our accommodation.
- 18 Car Parking** at all accommodation advertised in this brochure is at the owners' risk.
- 19 Transferring** bookings will incur a charge of £10 per week to cover the cost of administration.
- 20** In the event of a national lockdown due Covid-19, a refund will be offered to you less a £15 administration fee.

E & OE at the time of going to print, all offers etc, are correct. Dec 2020.



Carefree

HOLIDAYS



Booking Office:
Carefree Holidays,
 Chapel Briars, Yarmouth Road, Hemsby,
 Great Yarmouth, Norfolk NR29 4NJ.

Booking Hotline:
 01493 732 176

Visit our website:
www.carefree-holidays.co.uk